ONLINE PHOTO SUBMISSION GUIDELINES

PHOTO REQUIREMENTS

Please submit a colour photograph taken recently within the last 3 months

- **Background Colour** white
- **Dimension** 340 pixels (W) x 453 pixels (H)
- **Aspect Ratio** 0.75
- **File Format** JPEG, in RGB format
- **File Size** less than 125 KB

DOS & DON'TS

ATTIRE

- Attire must be dark in colour against white background.
- Photo should not show you wearing any kind of institution/group uniform.
- You should be properly attired in a manner befitting the status of a university student.

FACIAL FEATURES

- You should look directly at the camera with head straight and at the center.
- The photo should show the full-frontal view of your head and shoulders only.
- The distance between your eyebrows and chin should occupy about 50% of the length of the photo.
- The fringe/religious headgears should not cover any facial features including your eyebrows.

PHOTO QUALITY

- Photo resolution must be clear and not pixelated.
- Photo should be bright, sharp and taken with even brightness.
- No flash reflections or shadows on the face or in the background.
- Photo must not be compressed or distorted.
- Photo should be without border.
- Photo must not be cropped from candid photographs.

Failure to submit a photograph that meets the requirements will delay the processing of the NUS student card and registration formalities.
Q1: Can I use a mobile app to take the photograph for submission?

Yes, you can use a mobile app that is specifically designed to take photographs in the required dimensions. You may search these apps from Android Play Store or Apple Store. An example of an app that you can use is the ‘Passport Size Photo Maker’ (Select ‘Singapore’ for the size).

The photograph will be accepted if it complies with our requirements.

Q2: Can I submit a selfie for submission?

Using selfies is not recommended as they often do not produce optimal results and can lead to delays in the approval of your submission. Instead, we suggest having another person assist you in taking a photograph that captures your head and shoulders in a full-frontal view, aligning with the specified requirements.

Q3: How do I submit my photo and check whether my submission has been processed?

Before submitting, please ensure that your photo meets the requirements. You may login again one week after submission to check on the submission status. If your photo is rejected, you will receive an email specifying the reason for rejection. In that case, please submit a new photo that fulfills the requirements.