Get tested for hearing problems at 3 community clinics

People with hearing issues can get tested at three community clinics instead of in hospitals, in a pilot scheme made possible by a new device.

The new set-ups at Pioneer Polyclinic, Toa Payoh Community Health Centre and the Singapore General Hospital (SGH) Sleep Centre in Outram come amid statistics showing that many people may be suffering from hearing loss.

According to Project Silver Screen, Singapore’s nationwide health screening regime for the elderly, an estimated 320,000 seniors experience significant hearing loss.

These clinics make it more convenient for people to seek help from an audiologist as they require only a referral from a general practitioner. Currently, those who are referred to the hospitals have to undergo a test before being assigned to an audiologist for a separate appointment.

The device at the heart of the pilot was created by a multi-disciplinary team from the National University Health System, SGH and the National University of Singapore (NUS) for the Ministry of Health’s National Innovation Challenge on Active and Confident Ageing.

It functions via a combination of in-ear testing equipment, muffs for noise insulation and an audiometer for measurement of hearing loss.

Before testing, an iOS app will be used to ensure ambient noise is at a non-obstructive level for test accuracy.

With this new set-up, physicians can conduct hearing evaluations within spaces that are not sound-insulated.

Previously, testing for hearing loss had to be conducted in sound-proofed rooms in hospitals that cost up to $60,000 to retrofit.

The new testing method was first used in Pioneer Polyclinic in August last year, before being introduced in Toa Payoh Community Health Centre in January and SGH in July.

Professor William Hal Martin from the NUS Yong Loo Lin School of Medicine, who led the development of the new device, said: “Seniors might avoid seeking hearing-related care due to cultural prejudices against accepting hearing loss, and the inconvenience of seeking care through the system.

“However, the hope is that with the enhanced cost-effectiveness and portability of these new devices, we will be able to make hearing care more accessible.”

The community hearing clinics are in line with the shifting emphasis away from hospital care.

Mr Gopal Krishna Sarapaka, senior manager and principal audiologist at SGH’s Ear, Nose and Throat Centre, said: “Having these hearing clinics in the community not only offers greater convenience for the elderly, but also frees up resources for hospitals to focus on patients with more complex hearing issues.”

The team envisages a roll-out of the technology islandwide by different healthcare providers.

Madam Vera Wee, 60, who works part-time in sales and experienced hearing loss for 10 years before getting treated at the polyclinic, said: “I only had to get tested and measured for my hearing aid, before I collected it about two months later.

“It’s very convenient.”

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