

CITATION FOR PROFESSOR IVY NG OUTSTANDING SERVICE AWARD

Professor Ivy Ng is an inspirational transformative clinician-leader whom I have had the privilege to work with and know for much of my career. Her contributions throughout her illustrious career have certainly shaped much of Singapore's healthcare landscape. Ivy sets the bar for us, and the University is privileged to acknowledge her accomplishments today.

A paediatric geneticist by training, Ivy held multiple leadership positions at the KK Women's and Children's Hospital before she was appointed Chief Executive Officer from 2004 to 2012. During her stint as CEO, Ivy led the expansion of KKH — a hospital known for specialising in paediatrics, neonatology, obstetrics and gynaecology — to one that comprehensively covers most aspects of women's healthcare, from tertiary services to managing high-risk conditions in women and children.

Currently the Group CEO of SingHealth, Ivy oversees Singapore's largest healthcare cluster consisting of four hospitals, eight polyclinics, three community hospitals and five national speciality centres. SingHealth's development and growth have been dramatic under her inspirational stewardship. As the largest public hospital cluster in the country, SingHealth accounts for 50 per cent of patient visits to the public sector and providing the full spectrum of care from community to quaternary services.

Ivy leads by example and is a strong believer on the benefits of academic medicine. She spearheaded SingHealth's Academic Medicine partnership with Duke-NUS Medical School, which brought together research, education and clinical care to

develop better healthcare solutions. This partnership is a hallmark of SingHealth's success. Ivy also continues to teach medical students and residents as clinical professor at the Yong Loo Lin School of Medicine as well as Duke-NUS. She still serves as a senior consultant in paediatric genetics at KKH.

For her immense contributions to healthcare in Singapore, Ivy was awarded the Public Administration Gold Medal in 2011 by the Singapore Government. She was also named Woman of the Year by *Her World* magazine in 2012.

NUS was founded in 1905 to serve the local community, and this prestigious award honours those who have stood out for their dedication to serve. We are therefore deeply privileged to recognise Professor Ivy Ng's outstanding accomplishments and contributions to the University, country and society, with the National University of Singapore's Outstanding Service Award.