

Assistance App

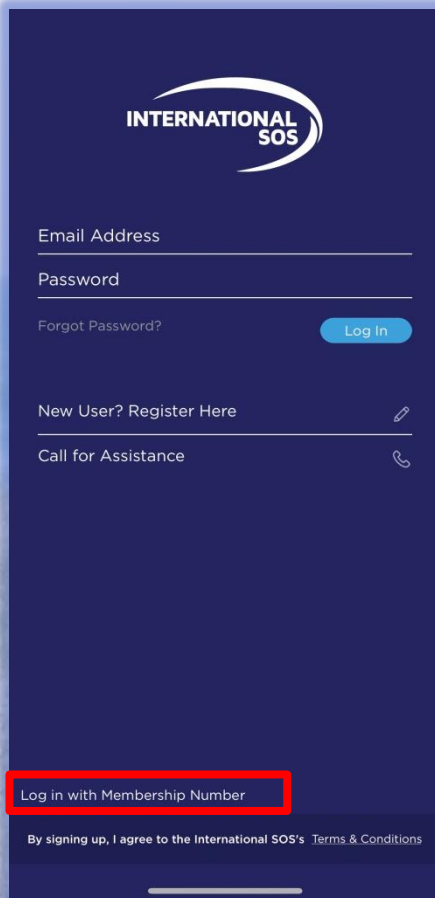
Downloading & Logging In For the 1st Time



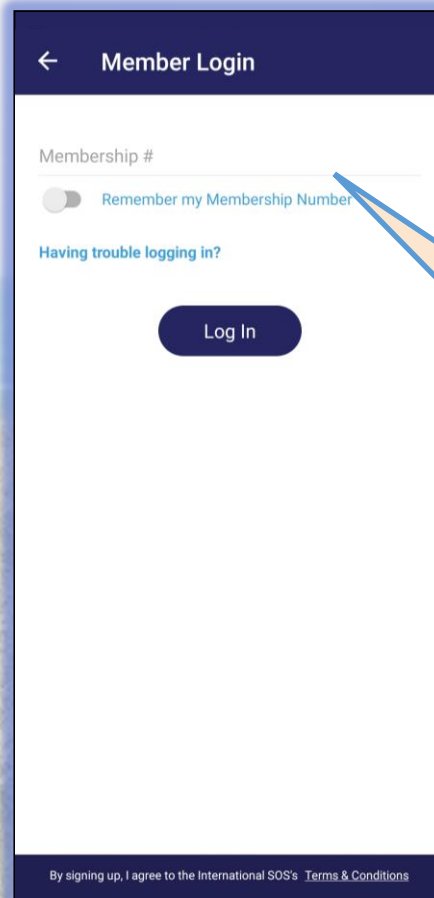
Scan this QR Code to automatically open the Assistance App's download page in your phone's browser.



Download the International SOS Assistance App via iOS App Store, Google Play or App World



* Enable location services so that the App will ping the nearest Assistance Centre to assist you.



Enter NUS Program No:

02ASCA830500

Navigating The App

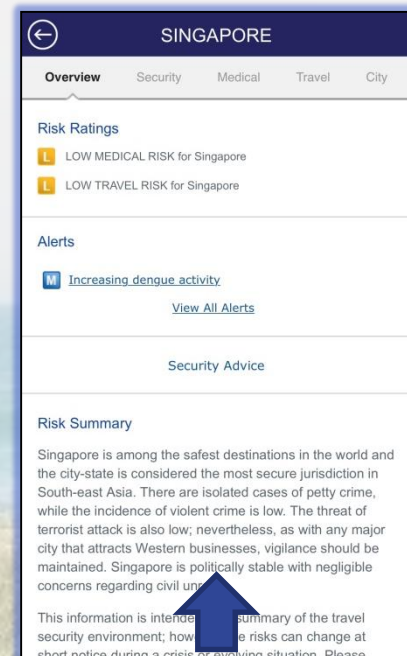
Country Risk Guides and Alerts

Drop a pin to share your location visibility with us

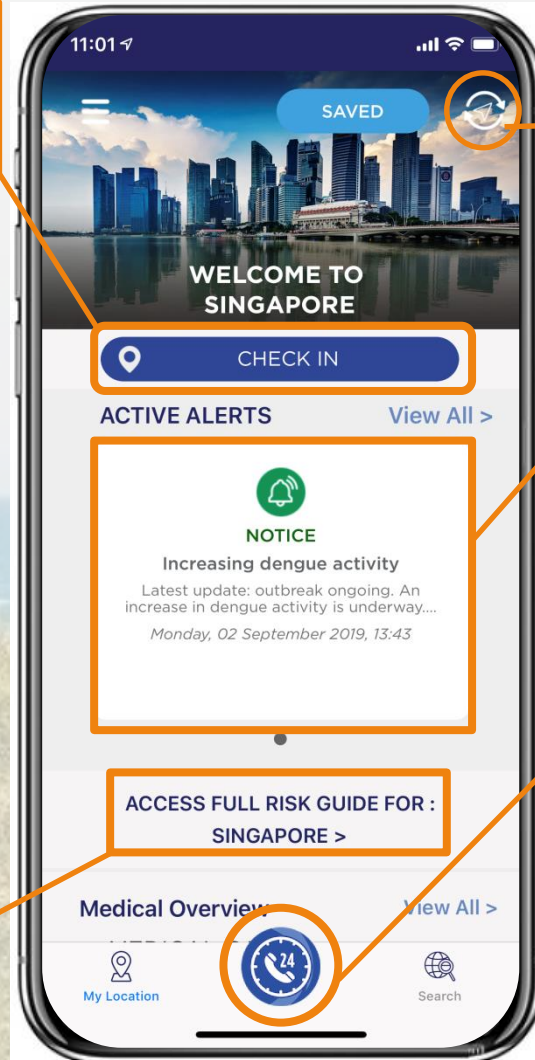
Update the country to your current location

Read more about the real time updates and alerts issued by International SOS Specialists

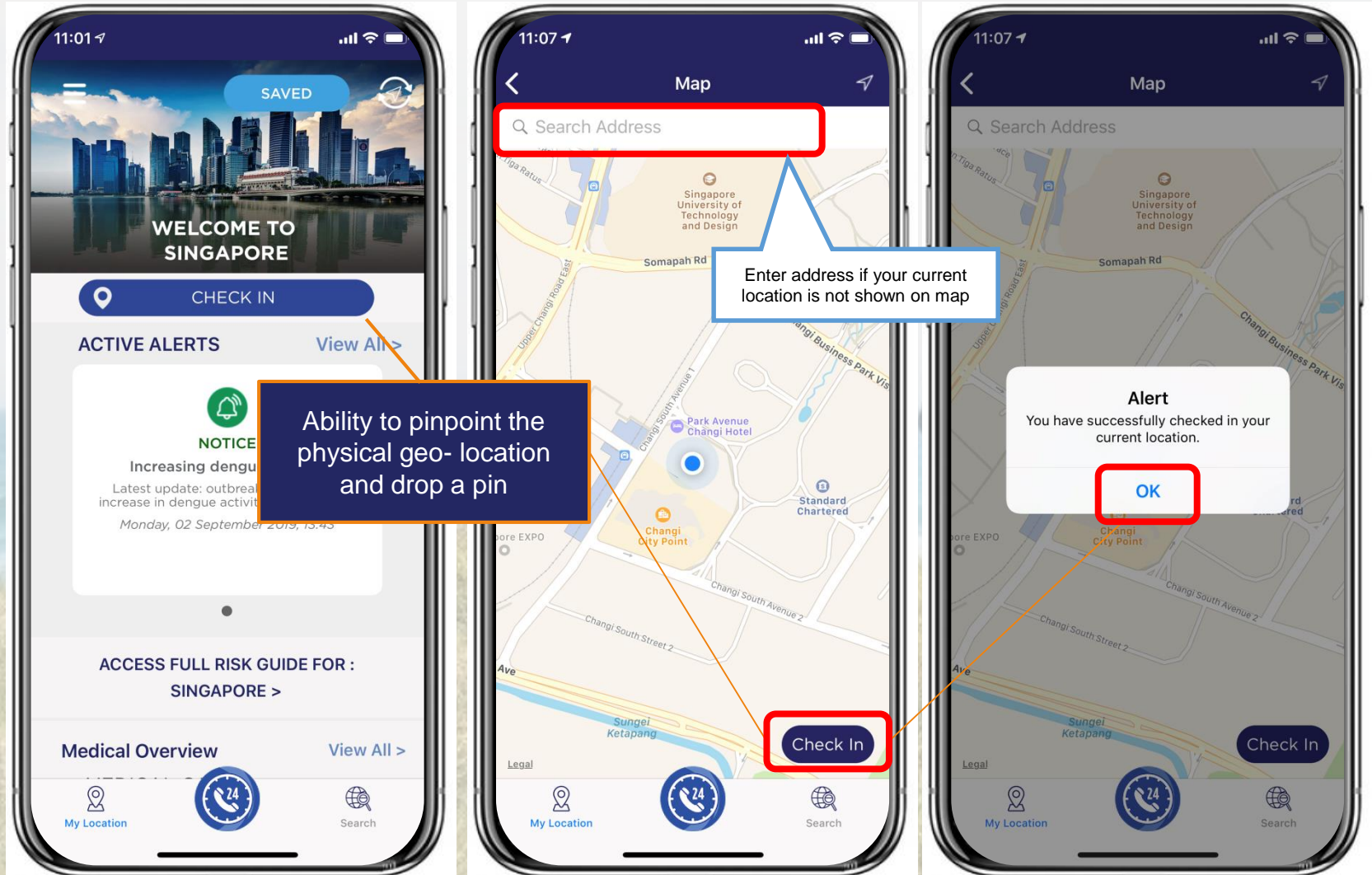
1 click away from a Medical or Travel Security Professional – for advice and guidance



Understand more about the country in question



'Checking In' Sharing Current Location For Precise Support



WORLDWIDE REACH. HUMAN TOUCH.

‘Checking In’

NUS Mgmt Team would be able to locate you at street level

The screenshot displays the International SOS web interface. At the top, it shows the user's name 'Hee Kim from DemoData' and navigation options like 'Map Home', 'Tools', 'Help', and 'Feedback'. A search bar is present with a 'GO' button. Below this, a detailed view for 'Kim, Hee' is shown, including contact information, home country (Singapore), and a mobile check-in record from Singapore Marina Bay Cruise Center. To the right, a world map highlights regions with blue person icons and numbers: '2' for Europe & CIS, '8' for Asia & the Pacific, and '5' for Indonesia. An orange callout box points to these markers with the text: 'NUS Staff/Students who checked-in using the International SOS Assistance App are identified by a blue person icon'. In the bottom left, two mobile app screenshots are shown: one of the app's home screen and another of a notification that reads: 'Assistance now Your travel itinerary shows you recently arrived in London, United Kingdom. Please check in using the Assistance app.'