CITATION FOR MS YONG YING-I
OUTSTANDING SERVICE AWARD

Ying-I embodies why our Civil Service is so respected globally. Always holding Singapore’s interests first, her reputation for integrity, efficiency and effectiveness has helped her shape Singapore’s Civil Service over the years.

An economist by training, Ying-I joined the Administrative Service in 1985 and has served in the Ministries of Finance, Trade & Industry, Home Affairs, Communications & Information, Manpower, and Health, the last two as Permanent Secretary. In 2011 she was appointed Permanent Secretary (National Research and Development) and shortly thereafter, concurrently Permanent Secretary (Public Service Division) of the Prime Minister’s Office before returning to the Ministry of Communications and Information in April this year as Permanent Secretary. Ying-I is also Chairperson of SG-Innovate.

Ying-I’s impact on the country, and NUS, has been significant and wide-ranging.

Ying-I is known to be bold and willing to try new things. She places great value in collaboration between government, industry and universities and has spent much of her distinguished career leading and supporting such initiatives.

Her stewardship of the National Research Foundation led to initiatives such as the CorpLab@University programme for joint Research & Development laboratories between industry and universities. NUS’ Corporate Laboratories with Keppel, Wilmar, and Singtel in diverse areas from deep water technology, food-tech and sustainable
biotechnology, and cybersecurity, as well as other research centres such as the Centre for Advanced 2D Materials, have benefitted from her foresight.

Ying-I also played an instrumental role in the creation of AI Singapore or AI.SG, which was launched in 2017. Hosted at and led by NUS, AI.SG is transforming the country’s AI capabilities through the creation of opportunities for research, innovation and talent development with schools, universities, research institutions and industry.

Ying-I was awarded the Public Administration Gold Medal in 2005 by the Singapore Government and the Medal of Commendation Award in 2015 by NTUC. She was also inducted into the Hall of Fame, IT Leader Awards in 2014.

For all these reasons and more, we are privileged to honour Ms Yong Ying-I’s accomplishments and contributions with the National University of Singapore’s Outstanding Service Award.