Registration Guide
For Undergraduate Students

Semester 1, Academic Year 2018/2019
August 2018
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Overview of Important Registration Activities and Timelines:

Please note that the following is a general guide. If you are:
- An RNS applicant or;
- given a late offer or;
- given late disruption by MINDEF to study Medicine,

Please refer to the emails sent by Registrar’s Office for specific instructions.

<table>
<thead>
<tr>
<th>S/N</th>
<th>Activity</th>
<th>Period/Date</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Online Photograph Submission for Student Card.</td>
<td>By 18 June 2018</td>
<td>For students who are given offers after 18 June 2018, please submit within two working days of acceptance of offer of admission.</td>
</tr>
<tr>
<td></td>
<td>Please ensure your photo meets the requirements.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| 2   | Pre-Admission Medical Examination                   | International Students to complete by 23 July 2018  
Local students to complete by 13 August 2018 | International students should complete their pre-admission medical examination together with ICA’s Medical Examination for Student’s Pass. |
| 3   | Registration (Part One)                            | From 4 June to end July 2018 (in batches)                    | An email will be sent from the Registrar’s Office to students on the Registration Procedures.                                         |
| 4   | Qualifying English Test (QET) Registration         | Registration for QET: 22 June to 6 July 2018  
Test Date: 17 July 2018 | All students are to sit for the QET except for those who meet the exemption criteria.                                                    |
| 5   | Registration (Part Two)                            | Delivery of Student Card to Residence  
Student Card Collection at Registration Centre | Students are to activate their Student Card immediately via the NUS Student Information System upon receiving the Student Card. |
|     |                                                    | 16 July to 30 July 2018          | For International Students, Singaporeans below 18 and Singaporeans who do not have local mailing address.                                |
|     |                                                    | 30 July 2018                     | Please refer to the Reporting Schedule for Registration Centre appended below for the detailed schedule.                                 |
| 6   | Orientation Briefing for International Students    | 30 July 2018                     | **Time & Venue:**  
9.30 am to 11.30 am  
University Town, Auditorium 2  
Please refer to Office of Student Affair’s (OSA) website for more details.                                                      |
| 7   | Issuance of Students’ Passes (For International Students only) | Enrolment Session  
Issuance Session | **Time & Venue:**  
As stipulated in the appointment letter  
(please report at least 30 minutes before the end of each session)                                                      |
### Reporting Schedule for Registration Centre

<table>
<thead>
<tr>
<th>Time</th>
<th>Faculty/School</th>
</tr>
</thead>
<tbody>
<tr>
<td>11.30am – 12.30pm</td>
<td>Yong Loo Lin School of Medicine (include Nursing)</td>
</tr>
<tr>
<td></td>
<td>Faculty of Dentistry</td>
</tr>
<tr>
<td></td>
<td>Faculty of Law</td>
</tr>
<tr>
<td></td>
<td>Faculty of Science (include BES with Envt Bio &amp; Envt Geo specialisations)</td>
</tr>
<tr>
<td>2.00pm – 3.15pm</td>
<td>Faculty of Engineering (Dept. A-Z, except Computer Engineering)</td>
</tr>
<tr>
<td>3.15pm – 4.15pm</td>
<td>Computer Engineering</td>
</tr>
<tr>
<td></td>
<td>School of Computing</td>
</tr>
<tr>
<td></td>
<td>School of Design and Environment</td>
</tr>
<tr>
<td></td>
<td>SCs/PRs without local addresses and SCs/PRs under 18 years of age</td>
</tr>
<tr>
<td>4.15pm – 4.45pm</td>
<td>School of Business</td>
</tr>
<tr>
<td>4.45pm – 5.15pm</td>
<td>Faculty of Arts and Social Sciences</td>
</tr>
</tbody>
</table>
Preamble:
The purpose of this Guide is to highlight the activities significant to the incoming undergraduate student for completing the various formalities towards being officially registered as a student of the National University of Singapore (NUS). You may wish to refer also to the following:

- **Registration website** ([nus.edu.sg/registrar/event/registration.html](http://nus.edu.sg/registrar/event/registration.html)) for the latest deadlines of various registration-related activities;
- **Office of Student Affairs website** ([nus.edu.sg/osa/index.html](http://nus.edu.sg/osa/index.html)) for helpful information on services such as hostel admission and other student administration matters.

If you have any queries, you may write to **UGRegistration@nus.edu.sg**.

1. **Photograph for Student Card**

You are required to submit your photograph within two working days of acceptance of offer of admission. You can do so via the Online Photo Submission System ([mys.acs.nus.edu.sg/photoVerification/PhotoVerificationNewLoginServlet?hAction=newStudent](http://mys.acs.nus.edu.sg/photoVerification/PhotoVerificationNewLoginServlet?hAction=newStudent)). The specifications of the photograph required for your Student Card is available on the Online Photo Submission System website.

It is your responsibility to access this same system again two working days after you have submitted your photograph to check whether it has been approved for use. Resubmission of a new photograph (which meets the specifications) is required if your photograph is not approved.

Please be reminded that late submission of your photograph will delay the processing of your Student Card, completion of Registration formalities, and the subsequent selection and registration of modules.

2. **Pre-Admission Medical Examination**

As an admission condition, all incoming students are required to undergo a medical examination. The University reserves the right to refuse admission to or exclude a student from any particular course of study if they decline to undergo such health examinations or refuse any prescribed tests.

The medical examination may be done (i) by students' own physician in Singapore; (ii) in students' home country or (iii) at the University Health Centre, UHC ([nus.edu.sg/uhc](http://nus.edu.sg/uhc)). If students choose to do (i) or (ii), they will need to submit the completed prescribed medical report form and the original laboratory and chest x-ray reports, written in **ENGLISH**. If students have done a similar health check not more than six months prior, they must still complete and submit Part 1 of the prescribed medical report form, together with documentary proof of the earlier medical examination, to UHC by the stipulated deadline.

Medical report forms may be downloaded from, and appointments made at, the UHC's website ([nus.edu.sg/uhc/services/medical-examination/pre-admission-medical-exam.html](http://nus.edu.sg/uhc/services/medical-examination/pre-admission-medical-exam.html)). For enquiries, please write to **uhc_health@nus.edu.sg**.

Full-time international students are also required to fulfil an additional medical screening requirements for their Student's Pass application. For more information, please see **Point 8**.

2.1 **Additional Screening for Students Admitted to Medicine, Dentistry, Nursing, Public Health and Pharmacy**

If you are an undergraduate student entering the field of Medicine, Nursing, Pharmacy or Dentistry, kindly note that there are additional screenings and immunisation requirements. Please refer to your respective Faculty or School for further information and deadlines for such screenings.

Medical examinations for Dentistry students (undergraduate and graduate) are carried out by the Occupational Health Clinic. If you are an incoming Dentistry student, please call +65 6601 1781 / 6516 7333 to schedule an appointment.

3. **Registration (Part One)**

In Registration (Part One), students have to update their personal particulars, agree to abide by the policies which form their Acceptance Record; and complete the specified Authorisation Requirements ([nus.edu.sg/registrar/administrative-policies/acceptance-record.html](http://nus.edu.sg/registrar/administrative-policies/acceptance-record.html)).
Registration (Part One) has to be completed online via the Registration System (isisregpart1.nus.edu.sg) using your application number and password. The entire registration process consists of a few steps which will take about 15 minutes. (Navigation Path: Self-Service > Student Admission > Registration (Part One))

If you are under 18 years of age at the time of completing Registration (Part One), you must print the following forms from the “Authorisation Requirements” section, which is found at Step 5 (see Figure 1), have your parent/guardian sign the forms and bring them to the Registration Centre for submission, or to submit at the Registrar’s Office for late offer cases.

- Release of Liability – compulsory for all students
- Authorisation of Medical Procedures – compulsory for international students only
- Nomination of Local (Singapore-based) Representative – compulsory for international students only

Figure 1: Screenshot of the Authorisation Requirements

Upon completion of Registration (Part One), you will be issued your Student ID, PIN, NUSNET ID and NUSNET Password (see Figure 2):

Figure 2: Screenshot of Confirmation Page for Completion of Registration (Part One)

These are personal and confidential information which should not be shared with anyone else. The NUSNET account and NUS email will be activated one to two days after completion of Registration (Part One).
If you wish to withdraw from NUS after completion of Registration (Part One) but has yet to complete Registration (Part Two), please write to the Director of the Office of Admissions, with your reasons(s) for withdrawal, at:

Office of Admissions  
National University of Singapore  
University Town  
Stephen Riady Centre  
2 College Avenue West, #01-03  
Singapore 138607

4. Change NUSNET Password/Access NUS Email

Please note that access to NUS systems like IVLE and CORS will be activated one to two days after completion of Registration (Part One). Students are required to change their default NUSNET password via the NUS Password Portal (exchange.nus.edu.sg/passwordportal) before they can access any NUS online services such as NUS Email (outlook.com/u.nus.edu), NUS Student Information System (myisis.nus.edu.sg), IVLE (ivle.nus.edu.sg) and CORS (cors.nus.edu.sg).

Students are also required to access their NUS Email account as it serves as the official point of contact. Most communications from the University to students will be via the official email account. As such, students are expected to check this account regularly. Students are also expected to be aware of the latest notices/circulars that may be posted on myPortal@NUS (myportal.nus.edu.sg).

5. Qualifying English Test (QET)

All students are to sit for the Qualifying English Test (QET) set by the Centre for English Language Communication (CELC) except for those who meet the exemption criteria. Details of the exemption criteria, as well as the test registration procedures can be found on the QET website (nus.edu.sg/registrar/event/registration-qet.html).

If you miss this test due to extenuating circumstances, you are required to sit for the next QET in November 2018. Please refer to the QET website for more details.

6. Registration (Part Two)

In Registration (Part Two), students have to activate their Student Cards via the NUS Student Information System (myisis.nus.edu.sg). Failing which, they may face issues with access to facilities within the campus.

Students would obtain their Student Cards either by delivery to their residence OR personal collection at the Registration Centre.

6.1 Delivery of NUS Student Card to Residence

The Student Card will be delivered by post to the student’s residence if he/she meets all of the following requirements:

i) Is a Singapore Citizen or Permanent Resident
ii) Is 18 years of age and above at point of completion of Registration (Part One)
iii) Has a valid Singapore mailing address in our records
iv) Has completed Registration (Part One)
v) Is NOT a student admitted to SCALE’s Bachelor of Technology programme, Yale-NUS College (Yale-NUS) or Yong Siew Toh Conservatory of Music (YSTCM)

Students who do not meet the above requirements will be informed by email on the collection of their Student Card.

Upon receipt of the Student Card, students are to activate their card by logging in to the NUS Student Information System (myisis.nus.edu.sg) using their NUSNET ID and password. (Navigation Path: Self-Service > Student Center > Student Card Activation). Please note that access to any NUS facilities, hostels, libraries and book loans will take effect one day after activation of the NUS student card. You should see the following screenshot (see Figure 3) after you have activated your Student Card.
Figure 3: Screenshot after activation of Student Card

If you have completed Registration (Part One) but have not received your Student Card by 30 July 2018, please write to UGRegistration@nus.edu.sg.

If you wish to withdraw from NUS after completion of Registration (Part Two), please complete and submit the Withdrawal Form to the Faculty/School’s Dean’s Office before the second Instructional Week.

6.2 Registration Day

Students who are required to report at the Registration Centre are to do so according to the schedule listed in the overview.

Documents to bring:

<table>
<thead>
<tr>
<th>Documents for Verification and/or Submission</th>
<th>Student Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Admission offer letter</td>
<td>All Students</td>
</tr>
<tr>
<td>2) Original NRIC</td>
<td>For Singapore Citizens and Permanent Residents</td>
</tr>
<tr>
<td>3) Original passport (particulars page)</td>
<td>For International Students</td>
</tr>
<tr>
<td>4) Release of Liability</td>
<td>For all students below 18 years of age at point of completion of Registration (Part One)</td>
</tr>
<tr>
<td>5) Authorisation of Medical Procedures</td>
<td>For international students below 18 years of age at point of completion of Registration (Part One)</td>
</tr>
<tr>
<td>6) Appointment of Local (Singapore-based) Representative</td>
<td></td>
</tr>
</tbody>
</table>

For international students, besides your NUS Student Card, you will also receive the following documents:

- Original In-Principle Approval (IPA) Letter, with NUS stamp
- Appointment Letter, with the date and time for application and collection of the Student’s Pass

Please note that incompletion of Registration (Part Two) by the stipulated deadline would result in termination of students’ candidature at NUS.

7. NUS Entry Survey

The purpose of this online survey study is to learn more about what personal and situational factors predict effective learning, resilience and well-being as students become engaged across their first to fourth year of studies in university.

The results of this study will provide valuable information that may potentially benefit the educational process for future incoming classes at NUS and universities around the globe.

Please complete the survey at nusentrysurvey.com by 30 June 2018. If you have any queries on the survey, please contact Prof Robert Kamei (alset.nus@nus.edu.sg).
8. Module Registration

At the beginning of each semester, all students must enrol in the modules they will read during the semester.

Students select and bid for modules through the Centralised Online Registration System (CORS) with their NUSNET ID and password. Please check the latest information and the bidding schedule at the Centralised Online Registration System (CORS) website (cors.nus.edu.sg/schedule.html).

9. Information for International Students

9.1 Orientation Briefing for International Students by Office of Student Affairs (OSA)

International Students admitting to a full-time undergraduate studies programme are encouraged to attend this Orientation Briefing as scheduled and to read on the upcoming events at OSA’s webpage (nus.edu.sg/osa/index.html).

9.2 Immigration & Checkpoints Authority (ICA) – Students’ Passes

All full-time international students will require a Student’s Pass issued by the Immigration & Checkpoints Authority (ICA) (ica.gov.sg) during their candidature in NUS. Students should be familiar with ICA’s requirements regarding Student’s Pass matters by checking ICA’s web-published information (ica.gov.sg/pass/studentpass/ihl) on Student’s Passes for University students. It is important for students to take action promptly when they receive email notification to access the SOLAR system to verify their details, as not doing so will delay the application of the In-Principle Approval (IPA) letter and subsequent NUS registration procedures.

If the application is approved, ICA shall grant the student an IPA letter. If students are coming from a visa-required country, a copy of the IPA letter will be sent to them via email. Students can use this IPA letter as a single-entry visa to enter Singapore. If students are coming from a non-visa required country, the stamped IPA letter will be given to them after they have completed their registration procedures at NUS.

If students are not issued with an IPA letter, they would not be able to apply for a Student’s Pass and their admission offer will be withdrawn.

9.3 Medical Examination for Students’ Passes

The issuance of the Student’s Pass is subject to the outcome of the medical examination required by ICA, which includes a HIV test. Students who fail to fulfil the medical requirements will not be issued with a Student’s Pass.

The medical examination and HIV test and can be done in students’ home country or in Singapore. Students may also opt to complete this medical examination together with the Pre-Admission Medical Examination at the University Health Centre (UHC) (nus.edu.sg/uhc). If students choose to do this, they need to note that the results of the various laboratory tests will only be ready for collection after five working days.

The medical report must be completed in English. For more information on the medical examination requirements for Student’s Pass, please check ICA’s website (ica.gov.sg/cms/files/docs/Visitor%20Services/MedicalReport.pdf).

9.4 Issuance of Students’ Passes

ICA has arranged an offsite enrolment exercise for the issuance of Student’s Passes. Students are required to report for offsite enrolment according to the schedule stipulated in their appointment letter.

Students are advised to read the IPA letter carefully and prepare the required documents/items for submission to ICA to convert their social visit pass to a Student’s Pass. Please arrange the documents/items in the following order, with item 1 on top:

<table>
<thead>
<tr>
<th>Documents/Items for Submission</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) ICA Appointment Letter</td>
<td>Issued after completion of Registration (Part Two)</td>
</tr>
<tr>
<td>Documents/Items for Submission</td>
<td>Remarks</td>
</tr>
<tr>
<td>-------------------------------</td>
<td>---------</td>
</tr>
<tr>
<td>2) Recent colour passport-sized photo</td>
<td>Refer to ICA’s website (<a href="https://ica.gov.sg/common/photo_guidelines">ica.gov.sg/common/photo_guidelines</a>) for specific requirements on photo submission. Please do not fold, paste or staple the photo.</td>
</tr>
<tr>
<td>3) Disembarkation/Embarkation (D/E) Card</td>
<td>The D/E card (<a href="https://ica.gov.sg/enteranddeparting/before/de">ica.gov.sg/enteranddeparting/before/de</a>) is granted upon entry into Singapore. Students who misplace the D/E card will need to prepare a self-written statement for submission to ICA officer.</td>
</tr>
<tr>
<td>4) In-Principle Approval (IPA) Letter containing NUS Stamp</td>
<td>The IPA letter containing NUS stamp will be issued to students after they have completed Registration (Part Two).</td>
</tr>
<tr>
<td>5) Original and Photocopy of Passport Particulars Page</td>
<td></td>
</tr>
<tr>
<td>6) eForm 16</td>
<td>To be printed from ICA’s SOLAR system (<a href="https://solar.ica.gov.sg/solar/index.xhtml">solar.ica.gov.sg/solar/index.xhtml</a>), duly completed and signed.</td>
</tr>
<tr>
<td>7) ICA Medical Report Form &amp; Original copy of the Laboratory Report</td>
<td>Refer to <a href="#">Medical Examination for Students’ Passes</a> for more information.</td>
</tr>
</tbody>
</table>
| 8) Payment Receipt of the following:  
   (i) $30 Processing Fee  
   (ii) $60 Issuance Fee  
   (iii) $30 Multiple-Entry Visa (for visa required nationals only) | All payments are to be made online through ICA SOLAR system ([solar.ica.gov.sg/solar/index.xhtml](https://solar.ica.gov.sg/solar/index.xhtml)), prior to the student’s appointment with ICA. |
| 9) One copy of the Terms and Condition of Student’s Pass (Version as at Oct 2015) | To be printed from ICA’s Website ([ica.gov.sg/data/resources/docs/Terms&_Conditions_STP.pdf](https://ica.gov.sg/data/resources/docs/Terms&_Conditions_STP.pdf)) and signed in the presence of ICA officer. In addition, students will need to provide the following information on the last page of the Terms and Conditions:  
   (i) Singapore Residential Address  
   Students who do not have a Singapore Residential Address at the point of submission to ICA, please indicate the address of the interim NUS hostel or other interim accommodation under the Residential Address field.  
   Students can refer to ICA’s website ([ica.gov.sg/pass/studentpass/changelocaladdress](https://ica.gov.sg/pass/studentpass/changelocaladdress)) subsequently, if they wish to update any changes to their Singapore address.  
   (ii) Contact Number  
   Student are also required to indicate the Email address which they frequently check under the Contact Number field. |

Students must make an e-appointment ([eappointment.ica.gov.sg/book/index.do](https://eappointment.ica.gov.sg/book/index.do)) and report in person at ICA Office, 4th Storey, ICA Building to complete the Student’s Pass enrolment formalities if they are:  
- unable to enrol during ICA’s offsite enrolment exercise at NUS or;  
- leaving Singapore before collection of the Student’s Pass.  

Please refer to the IPA letter for specific instructions on how to do so.
10. Language Module Matters & Language Preparation Program

10.1 Language Module Placement Test

Undergraduate students who wish to read either Arabic, Bahasa Indonesia, Chinese, French, German, Hindi, Korean, Japanese, Malay, Spanish, Tamil, Thai or Vietnamese offered by the Centre for Language Studies and who have previous knowledge of the language that they intend to study are required to take a test for advance placement and may be admitted into a module at a higher level. Please refer to the Centre for Language Studies website (fas.nus.edu.sg/cls/) for more information on the placement tests.

10.2 Language Preparation Program (LPP)

The French, German and Korean Language Preparation Programme (LPP) is designed to prepare students for the Student Exchange Programme (SEP) in French, German and Korean-speaking countries such as Austria, France, Germany, Switzerland and South Korea. Undergraduate students who have no knowledge in French, German and Korean are eligible to apply for French, German and Korean LPP.

Undergraduates can apply for LPP when they have completed the Registration Part 1. More information on LPP can be found at (fas.nus.edu.sg/cls/courses/index.html#lpp).

11. Financial Matters

11.1 Tuition Grant

The Singapore Government provides subsidies for the cost of undergraduate degree programmes at NUS. This subsidy is known as the Tuition Grant. Information on the Tuition Grant is available on the Registrar’s Office website (nus.edu.sg/registrar/education-at-nus/undergraduate-education/fees.html#TuitionGrant) as well as at Ministry of Education (MOE)’s website (tonline.moe.gov.sg/normal/faqs.action).

Students who have applied for admission before the Academic Year (AY) 2018/2019 must complete a Tuition Grant Eligibility Declaration Form when doing Registration (Part One).

For Singapore Citizens, you must print the form, complete it and mail or submit it via the collection box by 31 August 2018 to:

Office of Financial Aid c/o Office of Admissions,
National University of Singapore,
University Town Stephen Riady Centre,
2 College Avenue West, #01-03, Singapore 138607
(Attention: Ms Azizah Binte Zam Zam)

If you are 21 years old and above, you may sign the form yourself; otherwise, your parent/guardian will have to sign it instead.

For Singapore Permanent Residents and International Students who are eligible and wish to apply for the Tuition Grant, you must submit an online application via the MOE website (tgonline.moe.gov.sg/tgis/secure/loginStudent.action) between 05 and 14 September 2018. Students who do not submit the completed form by the stipulated deadline will be charged non-subsidised fees (nus.edu.sg/registrar/education-at-nus/undergraduate-education/fees.html) by NUS. More details will be sent to you by the Office of Financial Aid via your NUS email account in August.

If you have already declared your tuition grant eligibility while applying for admissions for AY2018/2019, you will not see this section under Registration (Part One) as it is not applicable to you.

If you have changed your citizenship recently and wish to update it, details can be found at the Askstudentservice portal (askstudentservice.nus.edu.sg/applanswers/details_id/2037--change-of-citizenship).

For queries on Tuition Grant, please refer to MOE’s FAQs website (tonline.moe.gov.sg/ghisionormal/faqs.action). Alternatively, you may wish to contact the Office of Financial Aid at 65162870 or submit your query at their website (askadmissions.nus.edu.sg).
11.2 Payment of Tuition Fees

In line with the government’s efforts to promote electronic payment, all students are requested to pay their fees through GIRO. The process to apply for payment by GIRO (Debit Bank Account) is as follows:

- Access the NUS Student Information System (myisis.nus.edu.sg) (Navigation Path: Self-Service > Campus Finances > Maintain Bank Accounts > Debit Bank Account Details section > Add a new Debit Bank Account) and follow the instructions to complete the form.
- Submit the completed form to the Student Service Centre by the stipulated deadline or within three weeks of submission of bank details online, whichever is earlier.

Fees are to be paid before a stipulated deadline, failing which a late fee would be imposed. Please refer to the Office of Financial Services website (nus.edu.sg/finance/NoticeonPaymentofFees.html) for information on payment deadlines as well as the mode of payment.

For queries, please write to the Office of Financial Services at ofnbox3@nus.edu.sg.

11.3 Financial Assistance

The Office of Financial Aid (OFA) within the Office of Admissions administers the various financial assistance schemes available to NUS undergraduates. Financial aid will be offered to eligible applicants who have been assessed to be needy. This will be in the form of a financial aid package which is designed based on the recognition that an education in the University is a partnership involving the student, his/her family and the University. The financial aid package that is offered may comprise a combination of loans, bursary and work-study assistance, depending on nationality and extent of the student’s level of neediness which is assessed based on the declared family income and mitigating factors, if any. Please visit OFA’s website (nus.edu.sg/oam/financialaid.html) for more details.

Disbursement of Financial Aid Funds

Disbursement of financial aid funds is subject to students’ fulfilment of all the loan and/or bursary requirements. The financial aid funds will first be used to clear all outstanding tuition fees, miscellaneous student fees and hostel fees (if applicable) before any balance is credited to students’ bank account. Students must update their Credit Bank Account Details and Payment Address via the Student Information System for any balance to be credited to their bank account. More information on the Credit Bank Account Details and Payment Address can be found at the FAQ section of the Office of Financial Services website (nus.edu.sg/finance/FAQStudentFinanceMatters.html). For queries, please refer to Office of Admissions’s website (askadmissions.nus.edu.sg).

12. Updating Personal Particulars/Forgot Password

12.1 Updating Personal Particulars

Throughout their candidature, students are responsible for keeping their personal particulars (including citizenship, official/legal name*, identity card/passport details, permanent and correspondence contact details, and next-of-kin details) updated in the University's records in a timely manner (nus.edu.sg/registriat/administrative-policies/responsibility-for-notices,circulars-and-update-of-personal-particulars.html). This means that students must notify the University within 5 working days of the effective date of change of the affected personal particulars. The University will not be accountable for delayed or lost mail due to incorrect or obsolete students' addresses and contacts. Students may check their particulars or amend their contact details via the NUS Student Information System (myisis.nus.edu.sg).

Please note that the Official Name in the University's Student Information System will be printed on the degree scroll and academic transcript. If students have changed their name during their course of study but failed to inform the University in a timely manner and they have already been conferred your degree, then their name as presently reflected in our official records, will be inscribed on their degree scroll. No further requests for name changes will be entertained.

12.2 Forgot Password

Students who have forgotten their NUSNET password but have not changed it yet can access the Registration System (isisregpart1.nus.edu.sg) to retrieve their password.
Students who have forgotten their NUSNET password after changing it can seek help by sending an email to ITCare@nus.edu.sg, stating their full name and Student ID, as well as attach a scanned image of their Student Card. Alternatively, they may reset it through a short message service (SMS). A step-by-step guide to use the SMS service is accessible at IT Care website (nusit.nus.edu.sg/services/mobile/nusnet-password-reset-via-mobile).

13. Registrar’s Office

The Registrar’s Office (nus.edu.sg/registrar) coordinates this Registration Exercise. If you need assistance on registration matters, you may email or call as follows:

Email: UGRegistration@nus.edu.sg
Telephone: (65) 6601 2749
From 9.00 am – 12.30 pm and 2.00 pm – 5.00 pm
(6 June to 3 August 2018, Mondays to Fridays, except Public Holidays)

(65) 6516 2301
From 9.00 am – 1.00 pm and 2.00 pm – 5.00 pm
(6 August 2018 onwards, Mondays to Fridays, except Public Holidays)
NUS Campus Map

The full NUS campus map is available online at the NUS website (map.nus.edu.sg/assets/campusmap/pdf/campus_map_full_version.pdf).