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Overview of Important Registration Activities and Timelines:

Please note that the following is a general guide. If you are:
- An RNS applicant or;
- given a late offer or;
- given late disruption by MINDEF to study Medicine,

Please refer to the emails sent by Registrar’s Office for specific instructions.

<table>
<thead>
<tr>
<th>S/N</th>
<th>Activity</th>
<th>Period/Date</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Online Photograph Submission for Student Card. Please ensure your photo meets the requirements.</td>
<td>Within two working days of acceptance of offer of admission</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Pre-Admission Medical Examination</td>
<td>International Students to complete (together with the ICA Medical Check) by 16 July 2019 Local students to complete by 12 August 2019</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>Registration (Part One)</td>
<td>From 03 June 2019 to end July 2019 (in batches)</td>
<td>An email will be sent from the Registrar’s Office to students on the Registration Procedures.</td>
</tr>
<tr>
<td>4</td>
<td>Qualifying English Test (QET) Registration</td>
<td>Registration for QET: 21 to 30 June 2019 Test Date: 9 July 2019 (For Singapore Citizen and Singapore Permanent Residents 16 July 2019 (For International Students)</td>
<td>All students are to sit for the QET except for those who meet the exemption criteria.</td>
</tr>
<tr>
<td>5</td>
<td>Registration (Part Two) Delivery of Student Card to Residence</td>
<td>24 June to 23 July 2019</td>
<td>Students are to activate their Student Card immediately via the NUS Education Records System upon receiving the Student Card. For International Students, Singaporeans below 18 and Singaporeans who do not have local mailing address. Please refer to the Reporting Schedule for Registration Centre appended below for the detailed schedule.</td>
</tr>
<tr>
<td></td>
<td>Student Card Collection at Registration Centre</td>
<td>23 July 2019</td>
<td></td>
</tr>
<tr>
<td>S/N</td>
<td>Activity</td>
<td>Period/Date</td>
<td>Remarks</td>
</tr>
<tr>
<td>-----</td>
<td>---------------------------------------------------</td>
<td>----------------</td>
<td>-------------------------------------------------------------------------</td>
</tr>
</tbody>
</table>
| 6   | Orientation Briefing for International Students   | 23 July 2019   | **Time & Venue:** 9:30 am to 11:30 am University Town, Auditorium 2 & LT 51  
|     |                                                   |                | Please refer to Office of Student Affairs (OSA) website for more details. |
| 7   | Issuance of Student’s Passes (For International Students only) | 23 to 24 July 2019 | **Time & Venue:** As stipulated in the appointment letter (Please report at least 30 minutes before the end of each session) |
|     | Enrolment Session                                 |                |                                                                         |
|     | Issuance Session                                  | 07 August 2019 |                                                                         |

**Reporting Schedule for Registration Centre**

<table>
<thead>
<tr>
<th>Venue</th>
<th>University Town, Town Plaza, Auditorium 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time</td>
<td>Faculty/School</td>
</tr>
<tr>
<td></td>
<td>11.30am – 12.30pm</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>2.00pm – 3.15pm</td>
<td>Faculty of Engineering (Dept. A-Z, except Computer Engineering)</td>
</tr>
<tr>
<td>3.15pm – 4.15pm</td>
<td>School of Computing</td>
</tr>
<tr>
<td>4.15pm – 4.45pm</td>
<td>School of Design and Environment</td>
</tr>
<tr>
<td>4.45pm – 5.15pm</td>
<td>Faculty of Arts and Social Sciences</td>
</tr>
</tbody>
</table>

SCs/PRs without local addresses and SCs/PRs under 18 years of age
Preamble:

The purpose of this Guide is to highlight the activities significant to the incoming undergraduate student for completing the various formalities towards being officially registered as a student of the National University of Singapore (NUS). You may wish to refer also to the following:

- **Registration website** ([nus.edu.sg/registrar/event/registration.html](http://nus.edu.sg/registrar/event/registration.html)) for the latest deadlines of various registration-related activities;
- **Office of Student Affairs website** ([nus.edu.sg/osa](http://nus.edu.sg/osa)) for helpful information on services such as hostel admission and other student administration matters.

If you have any queries, you may write to UGRegistration@nus.edu.sg.

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1. **Photograph for Student Card**

You are required to submit your photograph within two working days of acceptance of offer of admission. You can do so via the Online Photo Submission System ([myaces.nus.edu.sg/photoVerification/PhotoVerificationNewLoginServlet?hAction=newStudent](http://myaces.nus.edu.sg/photoVerification/PhotoVerificationNewLoginServlet?hAction=newStudent)). The specifications of the photograph required for your Student Card is available on the Online Photo Submission System website.

It is your responsibility to access this same system again two working days after you have submitted your photograph to check whether it has been approved for use. Resubmission of a new photograph (which meets the specifications) is required if your photograph is not approved.

Please be reminded that late submission of your photograph will delay the processing of your Student Card and completion of Registration formalities.

2. **Pre-Admission Medical Examination**

As an admission condition, all incoming students are required to undergo a medical examination. The University reserves the right to refuse admission to or exclude a student from any particular course of study if they decline to undergo such health examinations or refuse any prescribed tests.

The medical examination may be done (i) by students’ own physician in Singapore; (ii) in students’ home country or (iii) at the University Health Centre, UHC ([nus.edu.sg/uhc](http://nus.edu.sg/uhc)). If students choose to do (i) or (ii), they will need to submit the completed prescribed medical report form and the original laboratory and chest x-ray reports, written in **ENGLISH**. If students have done a similar health check not more than six months prior, they must still complete and submit Part 1 of the prescribed medical report form, together with documentary proof of the earlier medical examination, to UHC by the stipulated deadline.

Medical report forms may be downloaded from, and appointments made at, the UHC’s website ([nus.edu.sg/uhcservices/medical-examination/pre-admission/pre-admission-medical-exam](http://nus.edu.sg/uhcservices/medical-examination/pre-admission/pre-admission-medical-exam)). For enquiries, please write to uhc_health@nus.edu.sg.

Full-time international students are also required to fulfil an additional medical screening requirements for their Student’s Pass application. For more information, please see **Point 9**.

2.1 **Additional Screening for Students Admitted to Medicine, Dentistry, Nursing, Public Health and Pharmacy**

If you are an undergraduate student entering the field of Medicine, Nursing, Pharmacy or Dentistry, kindly note that there are additional screenings and immunisation requirements. Please refer to your respective Faculty or School for further information and deadlines for such screenings.

Medical examinations for Dentistry students (undergraduate and graduate) are carried out by the Occupational Health Clinic. If you are an incoming Dentistry student, please call +65 6601 1781 / 6516 7333 to schedule an appointment.
3. Registration (Part One)

In Registration (Part One), students have to update their personal particulars, agree to abide by the policies which form their Acceptance Record; and complete the specified Authorisation Requirements (nus.edu.sg/registrar/administrative-policies/acceptance-record.html).

Registration (Part One) has to be completed online via the Registration System (myregistration.nus.edu.sg) using your application number and password. The entire registration process consists of a few steps which will take about 15 minutes.

If you are under 18 years of age at the time of completing Registration (Part One), you must print the following forms from the “Authorisation Requirements” section, which is found at Step 5 (see Figure 1), have your parent/guardian sign the forms and bring them to the Registrar’s Office for submission.

- Risk Acknowledgement and Consent – compulsory for all students
- Authorisation of Medical Procedures – compulsory for international students only
- Nomination of Local (Singapore-based) Representative – compulsory for international students only

Figure 1: Screenshot of the Authorisation Requirements

Upon completion of Registration (Part One), you will be issued your Student ID, PIN, NUSNET ID and NUSNET Password (see Figure 2):
These are personal and confidential information which should not be shared with anyone else. The NUSNET account and NUS email will be activated one to two days after completion of Registration (Part One).

If you wish to withdraw from NUS after completion of Registration (Part One) but has yet to complete Registration (Part Two), please write to the Director of the Office of Admissions, with your reasons(s) for withdrawal, at:

Office of Admissions
National University of Singapore
University Town
Stephen Riady Centre
2 College Avenue West, #01-03
Singapore 138607

4. Change NUSNET Password/Access NUS Email

Please note that access to NUS systems like LumiNUS and Module Registration (ModReg) will be activated one to two days after completion of Registration (Part One). Students are required to change their default NUSNET password via the NUS Password Portal (exchange.nus.edu.sg/passwordportal) before they can
access any NUS online services such as NUS Email (outlook.com\u007fu.nus.edu), NUS Education Records System (myedurec.nus.edu.sg) and LumiNUS (luminus.nus.edu.sg).

Students are also required to access their NUS Email account as it serves as the official point of contact. Most communications from the University to students will be via the official email account. As such, students are expected to check this account regularly. Students are also expected to be aware of the latest notices/circulars that may be posted on myPortal@NUS (myportal.nus.edu.sg).

5. Qualifying English Test (QET)
   – QET will be held on 9 and 16 July 2019

All students are to sit for the Qualifying English Test (QET) set by the Centre for English Language Communication (CELC) except for those who meet the exemption criteria. Details of the exemption criteria, as well as the test registration procedures can be found on the QET website (nus.edu.sg/registrar/event/registration-qet.html).

If you miss this test due to extenuating circumstances, you are required to sit for the next QET in November 2019. Please refer to the QET website for more details.

6. Registration (Part Two)

In Registration (Part Two), students have to activate their Student Cards via the NUS Education Records System (myedurec.nus.edu.sg). Failing which, they may face issues with access to facilities within the campus.

Students would obtain their Student Cards either by delivery to their residence OR personal collection at the Registration Centre.

6.1 Delivery of NUS Student Card to Residence

The Student Card will be delivered by post to the student's residence if he/she meets all of the following requirements:
   i) Is a Singapore Citizen or Permanent Resident
   ii) Is 18 years of age and above at point of completion of Registration (Part One)
   iii) Has a valid Singapore mailing address in our records
   iv) Has completed Registration (Part One)
   v) Is NOT a student admitted to SCALE’s Bachelor of Technology programme, Yale-NUS College (Yale-NUS) or Yong Siew Toh Conservatory of Music (YSTCM)

Students who do not meet the above requirements will be informed by email on the collection of their Student Card.

Upon receipt of the Student Card, students are to activate their card by logging in to the NUS Education Records System (myedurec.nus.edu.sg) using their NUSNET ID and password. (Navigation Path: Academics > Registration & Declarations > Student Card Activation). Please note that access to any NUS facilities, hostels, libraries and book loans will take effect one day after activation of the NUS student card. You should see the following screenshot (see Figure 3) after you have activated your Student Card.

Figure 3: Screenshot after activation of Student Card

If you have completed Registration (Part One) but have not received your Student Card by 23 July 2019, please write to UGRegistration@nus.edu.sg.
If you wish to withdraw from NUS after completion of Registration (Part Two), please complete and submit the Withdrawal Form to the Faculty/School's Dean’s Office before the second Instructional Week.

6.2 Registration Day

Students who are required to report at the Registration Centre are to do so according to the schedule listed in the overview.

Documents to bring:

<table>
<thead>
<tr>
<th>Documents for Verification and/or Submission</th>
<th>Student Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Admission offer letter</td>
<td>All Students</td>
</tr>
<tr>
<td>2) Original NRIC</td>
<td>For Singapore Citizens and Permanent Residents</td>
</tr>
<tr>
<td>3) Original passport (particulars page)</td>
<td>For International Students</td>
</tr>
<tr>
<td>4) Risk Acknowledgement and Consent</td>
<td>For all students below 18 years of age at point of completion of Registration (Part One)</td>
</tr>
<tr>
<td>5) Authorisation of Medical Procedures</td>
<td>For international students below 18 years of age at point of completion of Registration (Part One)</td>
</tr>
<tr>
<td>6) Appointment of Local (Singapore-based) Representative</td>
<td></td>
</tr>
</tbody>
</table>

For international students, besides your NUS Student Card, you will also receive the Appointment Letter, with the date and time for application and collection of the Student’s Pass.

Please note that incompletion of Registration (Part Two) by the stipulated deadline would result in termination of students’ candidature at NUS.

7. NUS Entry Survey

The purpose of this online survey study is to learn more about what personal and situational factors predict effective learning, resilience and well-being as students become engaged across their first to fourth year of studies in university.

The results of this study will provide valuable information that may potentially benefit the educational process for future incoming classes at NUS and universities around the globe.

Please complete the survey at (nusentrysurvey.com) by registration day. If you have any queries on the survey, please contact Prof Robert Kamei alset.nus@nus.edu.sg.

8. Module Registration

At the beginning of each semester, all students must enroll in the modules they will read during the semester.

Students select their modules through ModReg@EduRec. Please check the latest information at the ModReg website (nus.edu.sg/ModReg).
9. Information for International Students

9.1 Orientation Briefing for International Students by Office of Student Affairs (OSA)

International Students admitted to a full-time undergraduate studies programme are encouraged to attend this Orientation Briefing as scheduled and to read on the upcoming events at OSA’s webpage (nus.edu.sg/osa).

9.2 Immigration & Checkpoints Authority (ICA) – Student’s Passes

All full-time international students will require a Student’s Pass issued by the Immigration & Checkpoints Authority (ICA) during their candidature in NUS. Students should be familiar with ICA’s requirements regarding Student’s Pass matters by checking ICA’s web-published information (ica.gov.sg/pass/studentpass/ihl) on Student’s Passes for University students. It is important for students to take action promptly when they receive email notification to access the SOLAR system to verify their details, as not doing so will delay the application of the In-Principle Approval (IPA) letter and subsequent NUS registration procedures.

If the application is approved, ICA shall grant the student an IPA letter, which will be available for printing via ICA SOLAR system (solar.ica.gov.sg/solar/index.xhtml) under navigation path: Student Main Menu > Print Outcome Letters. For students from a visa-required country (ica.gov.sg/#/visitor/visitor_entryvisa), the IPA letter also serves as a single-entry visa to enter Singapore.

If students are not issued with an IPA letter, they would not be able to apply for a Student’s Pass and their admission offer will be withdrawn.

9.3 Medical Examination for Students’ Passes

The issuance of the Student’s Pass is subject to the outcome of the medical examination required by ICA, which includes a HIV test. Students who fail to fulfil the medical requirements will not be issued with a Student’s Pass.

The medical examination and HIV test can be done in students’ home country or in Singapore. Students may also opt to complete this medical examination together with the Pre-Admission Medical Examination at the University Health Centre (UHC) (nus.edu.sg/uhc). If students choose to do this, they need to note that the results of the various laboratory tests will only be ready for collection after five working days.

The medical report must be completed in English. For more information on the medical examination requirements for Student’s Passes, please check ICA’s website (ica.gov.sg/docs/default-source/ica/files/docs/visitor_services_medicalreport.pdf).

9.4 Issuance of Students’ Passes

ICA has arranged an offsite enrolment exercise for the issuance of Student’s Passes. Students are required to report for offsite enrolment according to the schedule stipulated in their appointment letter.

Students are advised to read the IPA letter carefully and prepare the required documents/items for submission to ICA to convert their social visit pass to a Student’s Pass. Please arrange the documents/items in the following order, with item 1 on top:

<table>
<thead>
<tr>
<th>Documents/Items for Submission</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) ICA Appointment Letter</td>
<td>Issued after completion of Registration (Part Two)</td>
</tr>
<tr>
<td>2) Recent colour passport-sized photo</td>
<td>Refer to ICA’s website (ica.gov.sg/commint/photo_guidelines) for specific requirements on photo submission. Please do not fold, paste or staple the photo.</td>
</tr>
</tbody>
</table>
### Documents/Items for Submission

<table>
<thead>
<tr>
<th><strong>Remarks</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>3) Disembarkation/Embarkation (D/E) Card</td>
</tr>
<tr>
<td>4) In-Principle Approval (IPA) Letter</td>
</tr>
<tr>
<td>5) Original and Photocopy of Passport Particulars Page</td>
</tr>
<tr>
<td>6) eForm 16</td>
</tr>
<tr>
<td>7) ICA Medical Report Form &amp; Original copy of the Laboratory Report</td>
</tr>
<tr>
<td>8) Payment Receipt of the following:</td>
</tr>
<tr>
<td>(i) $30 Processing Fee</td>
</tr>
<tr>
<td>(ii) $60 Issuance Fee</td>
</tr>
<tr>
<td>(iii) $30 Multiple-Entry Visa (for visa required nationals only)</td>
</tr>
<tr>
<td>9) One copy of the Terms and Condition of Student’s Pass (Version as at Oct 2015)</td>
</tr>
<tr>
<td>(i) Singapore Residential Address</td>
</tr>
<tr>
<td>Students can refer to ICA’s website (<a href="http://ica.gov.sg/pass/studentpass/changelocaladdress">ica.gov.sg/pass/studentpass/changelocaladdress</a>) subsequently, if they wish to update any changes to their Singapore address.</td>
</tr>
<tr>
<td>(ii) Contact Number</td>
</tr>
</tbody>
</table>

Students must make an e-appointment ([eappointment.ica.gov.sg/book/index.do](http://eappointment.ica.gov.sg/book/index.do)) and report in person at ICA Office, 4th Storey, ICA Building to complete the Student’s Pass enrolment formalities if they are:

- unable to enroll during ICA’s offsite enrolment exercise at NUS or;
- leaving Singapore before collection of the Student’s Pass (only for students from visa-required countries).
Please refer to the IPA letter for specific instructions on how to do so.

10. Language Module Matters & Language Preparation Program

10.1 Language Module Placement Test

Undergraduate students who wish to read either Arabic, Bahasa Indonesia, Chinese, French, German, Hindi, Korean, Japanese, Malay, Spanish, Tamil, Thai or Vietnamese offered by the Centre for Language Studies and who have previous knowledge of the language that they intend to study are required to take a test for advance placement and may be admitted into a module at a higher level. Please refer to the Centre for Language Studies website (fas.nus.edu.sg/cls/) for more information on the placement tests.

10.2 Language Preparation Program (LPP)

The French, German and Korean Language Preparation Programme (LPP) is designed to prepare students for the Student Exchange Programme (SEP) in French, German and Korean-speaking countries such as Austria, France, Germany, Switzerland and South Korea. Undergraduate students who have no knowledge in French, German and Korean are eligible to apply for French, German and Korean LPP.

Undergraduates can apply for LPP when they have completed the Registration Part 1. More information on LPP can be found at (fas.nus.edu.sg/cls/courses/index.html#lpp)

11. Financial Matters

11.1 Tuition Grant

The Singapore Government provides subsidies for the cost of undergraduate degree programmes at NUS. This subsidy is known as the Tuition Grant. Information on the Tuition Grant is available on the Registrar’s Office website (nus.edu.sg/Registrar/education-at-nus/undergraduate-education/fees.html#TuitionGrant) as well as at Ministry of Education (MOE)'s website (tgonline.moe.gov.sg). Students who are reading Medicine and Dentistry will separately sign the Tuition Grant Agreement with the Ministry of Health Holdings (MOHH) and the information below is not applicable to you. More details will be sent to you by MOHH in July.

For those who have applied for admission before 13 October 2017
Please complete a Tuition Grant Eligibility Declaration Form when doing Registration (Part One). For Singapore Citizens, you must print the form and mail it to or submit it via the collection box by 30 August 2019 at:

Office of Financial Aid c/o Office of Admission,
National University of Singapore,
University Town Stephen Riady Centre,
2 College Avenue West, #01-03, Singapore 138607
(Attention: Ms Azizah Binte Zam Zam)

If you are 21 years old and above, you may sign the form yourself; otherwise, your parent/guardian will have to sign the form.

For those who have already declared your tuition grant eligibility while applying for admissions from 13 October 2017
You will not be required to complete the Tuition Grant Eligibility Declaration Form when doing Registration (Part One).

For Singapore Permanent Residents and International Students who are eligible and wish to apply for the Tuition Grant, you must submit an online application via the MOE website between 04 and 11 September 2019. Application details will be sent to your NUS email account in August 2019. Students who do not submit the online application by the stipulated deadline will be charged non-subsidised fees (nus.edu.sg/Registrar/education-at-nus/undergraduate-education/fees.html#TuitionFees) by NUS. Students who have successfully submitted the online application will have to sign a Tuition Grant Agreement between 24 and 25 September 2019 (sureties signing in Singapore) and 9 and
10 October 2019 (sureties signing overseas). More details will be sent to you by the Office of Financial Aid via your NUS email account in August 2019.

If you have changed your citizenship recently and wish to update it, details can be found at the Askstudentservice portal (askstudentservice.nus.edu.sg/app/answers/detail/a_id/2037/kw/citizenship).

For queries on Tuition Grant, please refer to MOE’s FAQs website (tgonline.moe.gov.sg/sgqis/norm/StudentViewTuitionGrantSubsidyInfo.action). Alternatively, you may contact the Office of Financial Aid at 65162870 or submit your query at their enquiry portal (askadmissions.nus.edu.sg).

11.2 Payment of Tuition Fees

Please pay your Tuition and Miscellaneous Student Fees before the stipulated deadline.

Interbank GIRO is an arrangement where you authorize the Bank to deduct money from your bank account (or your parents’ bank account if the bank account indicated in your GIRO Application Form belongs to your parents) and pay to NUS.

This arrangement requires no further action from you once it has been set up. However, you should ensure there are sufficient funds in the bank account at the time of deduction.

For more details on GIRO application and deadlines, please visit Office of Finance website (nus.edu.sg/finance/students/student-finance-matters.html).

11.3 Financial Assistance

The Office of Financial Aid (OFA) within the Office of Admissions administers the various financial assistance schemes available to NUS undergraduates. Financial aid will be offered to eligible applicants who have been assessed to be needy. This will be in the form of a financial aid package which is designed based on the recognition that an education in the University is a partnership involving the student, his/her family and the University. The financial aid package that is offered may comprise a combination of loans, bursary and work-study assistance, depending on nationality and extent of the student’s level of neediness which is assessed based on the declared family income and mitigating factors, if any. Please visit OFA’s website (nus.edu.sg/oam/financial-aid) for more details.

Disbursement of Financial Aid Funds

Disbursement of financial aid funds is subject to students’ fulfilment of all the loan and/or bursary requirements. The financial aid funds will first be used to clear all outstanding tuition fees, miscellaneous student fees and hostel fees (if applicable) before any balance is credited to students’ bank account. Students must update their Credit Bank Account Details and Payment Address via the NUS Education Records System (myedurec.nus.edu.sg) for any balance to be credited to their bank account. More information on the Credit Bank Account Details and Payment Address can be found at the FAQ section of the Office of Finance website (nus.edu.sg/finance/FAQStudentFinanceMatters.html). For queries on disbursement of financial aid funds, you may contact the Office of Financial Aid at 65162870 or submit your query at their enquiry portal (askadmissions.nus.edu.sg).

12. Updating Personal Particulars/Forgot Password

12.1 Updating Personal Particulars

Throughout their candidature, students are responsible for keeping their personal particulars (including citizenship, official/legal name*, identity card/passport details, permanent and correspondence contact details, and next-of-kin details) updated in the University's records in a timely manner (nus.edu.sg/registrarial/administrative-policies/responsibility-for-notices-circulars-and-update-of-personal-particulars.html). This means that students must notify the University within 5 working days of the effective date of change of the affected personal particulars. The University will not be accountable for delayed or lost mail due to incorrect or obsolete students' addresses and contacts. Students may
check their particulars or amend their contact details via the NUS Education Records System (myedurec.nus.edu.sg).

*Please note that the Official Name in the University's Education Records System will be printed on the degree scroll and academic transcript. If students have changed their name during their course of study but failed to inform the University in a timely manner and they have already been conferred your degree, then their name as presently reflected in our official records, will be inscribed on their degree scroll. No further requests for name changes will be entertained.

12.2 Forgot Password

- Students who have forgotten their NUSNET password but have not changed it yet can access the Registration System (myregistration.nus.edu.sg) to retrieve their password.
- Students who have forgotten their NUSNET password after changing it can seek help by sending an email to ITCare@nus.edu.sg, stating their full name and Student ID, as well as attach a scanned image of their Student Card. Alternatively, they may reset it through a short message service (SMS). A step-by-step guide to use the SMS service is accessible at NUS IT’s website (nusit.nus.edu.sg/services/mobile/nusnet-password-reset-via-mobile).

13. Registrar's Office

The Registrar’s Office (nus.edu.sg/registrar) coordinates this Registration Exercise. If you need assistance on registration matters, you may email or call as follows:

Email: UGRegistration@nus.edu.sg
Telephone: (65) 6601 2749
From 9.00 am – 12.30 pm and 2.00 pm – 5.00 pm
(6 June to 26 July 2019, Mondays to Fridays, except Public Holidays)

(65) 6516 2301
From 9.00 am – 1.00 pm and 2.00 pm – 5.00 pm
(27 July 2019 onwards, Mondays to Fridays, except Public Holidays)
NUS Campus Map

The full NUS campus map is available online at the NUS website (map.nus.edu.sg/index.php).
Map of University Town:

Auditorium 1
University Town, Town Plaza, Level 1
Registration Centre

Seminar Room 2
University Town, Town Plaza, Level 2
Student’s Pass Enrolment Session