Registration (Part One)

1. How do I register as a student after being offered admission to the Non-Graduating Programme?

   A. For students registering for iBLOC or Returning Full-Time National Servicemen (RNS) registering for Special Term, please refer to the offer email for registration details and dates.

   Other students admitted to Non-Graduating Programmes should refer to the Registration Guide for Non-Graduating Students at the Registration Website.

   In general, Registration consists of Part One and Part Two. All students must first complete the Part One process online within the stipulated deadline such that the downstream activities (e.g. Registration Part Two, Add/Drop of modules) will not be adversely affected.

2. What should I do if I have forgotten my application number and/or password to access the Registration System?

   A. If you have forgotten any of these login credentials, please write to nghelp@nus.edu.sg. You need to quote your Date of Birth and Passport/NRIC number for verification purposes.

3. I have no access to internet in my home country and I cannot complete Registration (Part One). What shall I do?

   A. As most hotels and all NUS hostels have internet access, please complete Registration (Part One) after arriving in Singapore. A few computers will be provided at the Registration Centre, however, do anticipate long queues for the computers.

Registration (Part Two)

4. Can I register at a later date if I cannot make it on the stipulated date(s) for registration as stated in the Registration Guide for Non-Graduating Students? Alternatively, can I ask my friend to register on my behalf at the Registration Centre on the stipulated day of registration?

   A. You are required to register in person. If you are unable to report for registration on the scheduled date due to valid reasons, please email to nghelp@nus.edu.sg, stating your full name, application number, the reason that you are unable to report on the scheduled date and the earliest date that you can register. The Registration Team will advise accordingly.

5. I am an iBLOC/Special Term RNS student. How do I get my NUS student card and complete Registration (Part Two)?

   A. You will receive your student card by post after you have completed your Registration (Part One) by the stipulated deadline. Instructions on how to complete Registration (Part Two) will be provided in the cover letter attached with your NUS student card.

Student’s Pass

6. How do I apply for Student’s Pass?

   A. Please refer to ICA’s website for information on Student’s Pass matters. Details relevant to NUS students, in particular, are available in the Registration Guide. Please be reminded that you must have all the required documents for the application to be processed. Your application will not be processed if any of the above documents are not submitted.
7. How do I obtain a visa to enter Singapore?

A. For international students who require an entry visa to Singapore, the University will apply for the entry visa and Student’s Pass on their behalf. If the application is approved by the Immigration & Checkpoints Authority of Singapore (ICA), a copy of the In-Principle Approval (IPA) letter, which serves as a one-way entry visa to enter Singapore, will be sent to them via email. Students will be issued the IPA letter (with the official stamp) when they report at the Registration Centre so that they can proceed to complete their Student’s Pass formalities with ICA.

International students who do not require an entry visa to enter Singapore will be given the IPA letter (with the official stamp) at the Registration Centre so that they can proceed to complete their Student’s Pass formalities with ICA.

To find out if you require an entry visa to Singapore, please visit ICA’s website.

8. Are international students coming to Singapore required to undergo medical examination?

A. All international students who plan to stay and study full-time in Singapore for six months or more are required by ICA to undergo and pass the medical examination. Students who are found to have active Tuberculosis or HIV infection will not be granted the Student’s Pass, and will have to return to their home country at their own expense.

For more details on the medical examination for Student’s Pass, please refer to the Registration Guide.

Other Matters

9. There has been a change of plans and I am now unable to embark on the Non-Graduating Programme at NUS as scheduled. Can I request for a deferment of my study to another semester?

A. You are required to withdraw your application if you are unable to embark on the Programme in the semester that you have been offered. However, you may submit a fresh application online during the stipulated application period if you are interested to be enrolled in another semester.

10. My question is not addressed here. Who can I contact to seek more information?

A. You can email us at nghelp@nus.edu.sg or call us at (65) 6516 1476 during our business hours as follow:

9.00am – 1.00pm, 2.00pm – 5.00pm
Monday to Friday, except Public Holiday