BlackBerry 10 OS

How to Secure your BlackBerry
A. Introduction

This document shows the step by step instructions on how to secure your BlackBerry 10 OS devices (models such as Z30, Z10, Q10 and Q5), to prevent unauthorised access to your personal data.

B. Set up a Device Password

Important: After you have set a Device Password, the feature to auto-wipe after 10 unsuccessful login attempts, will be automatically enabled.

If you cannot remember your password and after the 10th unsuccessful attempt, the device will be auto-wiped - all your data are deleted and non-recoverable.

1. Tap on Settings.

2. Tap on Security and Privacy.
3. Tap on **Device Password**.

4. Tap to turn **On** Device Password.

5. Enter your preferred password and tap **OK**. For a complex password, it should contain at least 8 characters and consists of letters, numbers and symbols. Do not use the same password as your NUSNET Password.
C. Inactivity Lock

6. Under **Password Lock**, change the idle period to 10 minutes or lesser.

D. Encrypting your BlackBerry

7. Go back to the **Security and Privacy** screen and tap on **Encryption**.

8. Tap to turn **On** for both **Device Encryption** and **Media Card Encryption**.
9. Enter your Device Password which you have set earlier and tap OK.

10. The encryption time should take a while, depending on the amount of data in your device and media card.

**Important**: Encrypted media cards will become inaccessible if the device is wiped. Please decrypt them before wiping your device. To decrypt the media card, next to **Media Card Encryption**, tap to turn Off and enter your Device Password.