



# How to print in Mac OS 10.4 (For Student)

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# How to print in Mac OS10.4 (OS Tiger)

**Please take note:**

1. You need to create a new account for your NUS userid in your Mac before you can print. This is because the Printer at the cluster will only retrieve jobs under your userid. Eg. If you userid is u0404123, you need to go to “System preferences” -> “Accounts” to create a new user called “u0404123”.
2. For students using the older version of Macintosh (e.g.: 10.3 and 10.2) The interface will be different but the steps are the same.

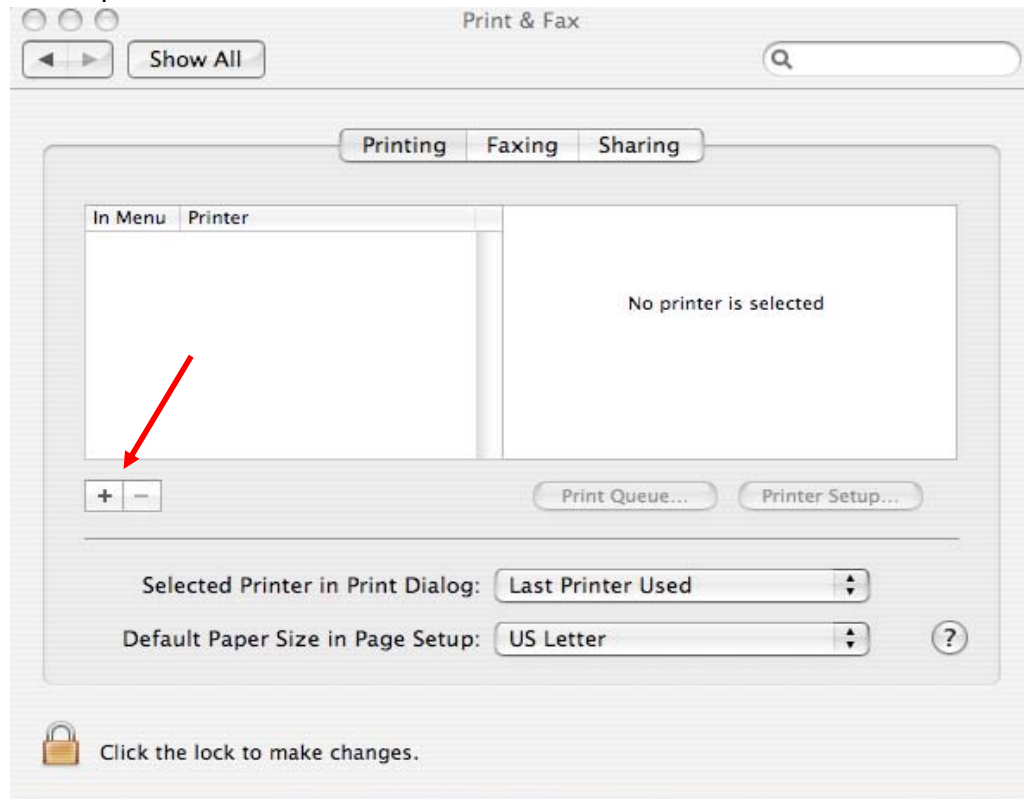
- 1) Go to system preference



- 2) Select Print and Fax



3) Click on the "+" sign to add new printer



Please take note of the following:

**For YIH and Central Library PC Cluster:**

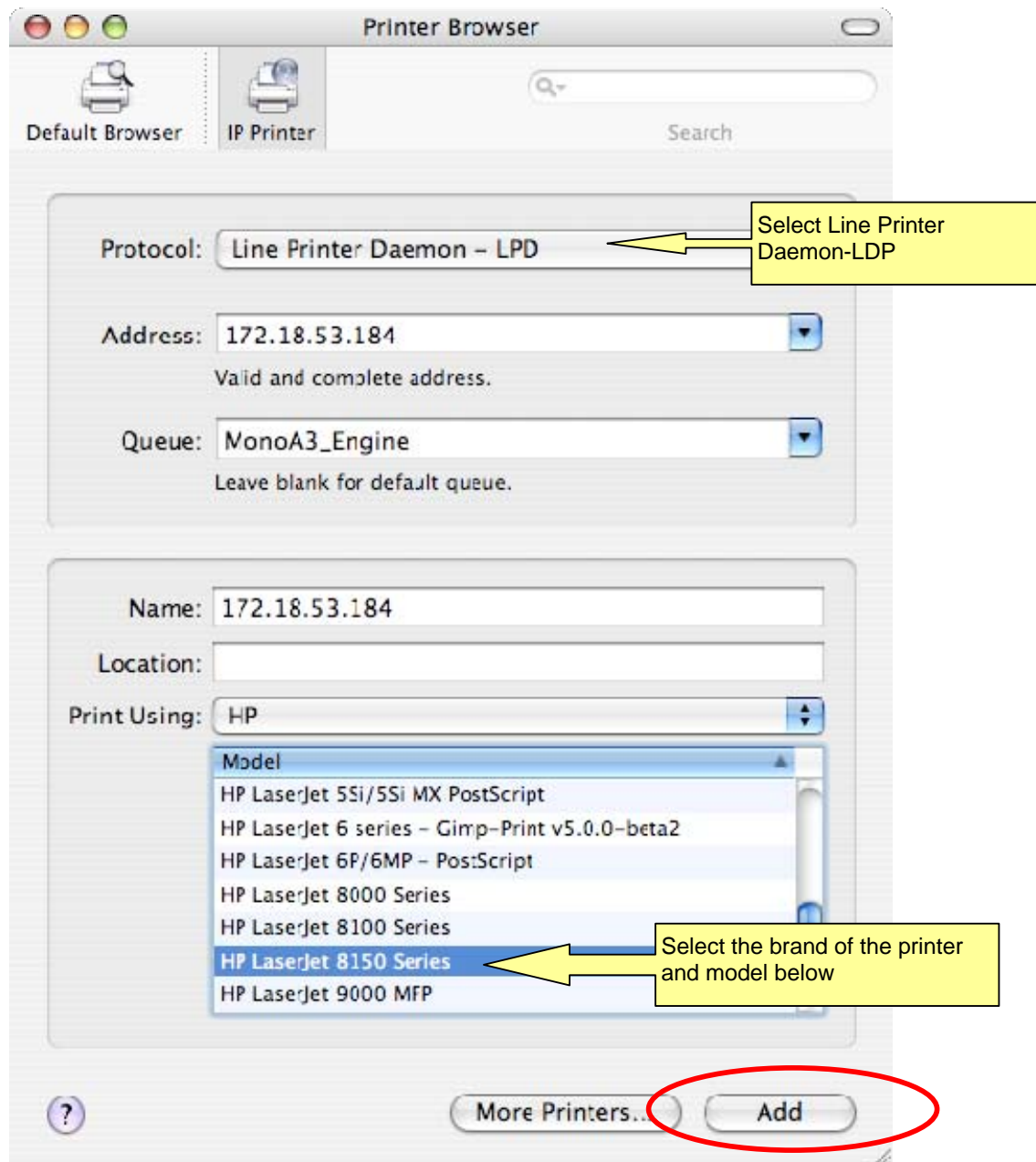
IP address is: 172.18.37.163

**For Computer Center Level 3, engineering Computer Lab and School of Design and Environment:**

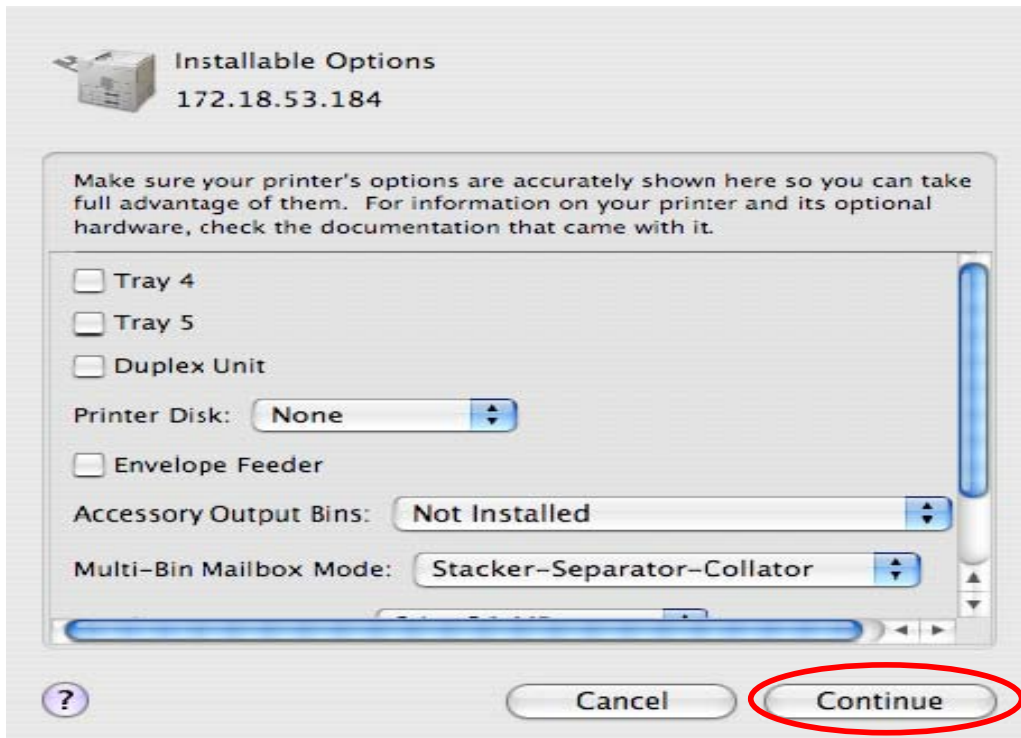
IP address is: 172.18.53.184

**Please check with the person in charge at the PC Clusters for the printer names. Examples are shown below.**

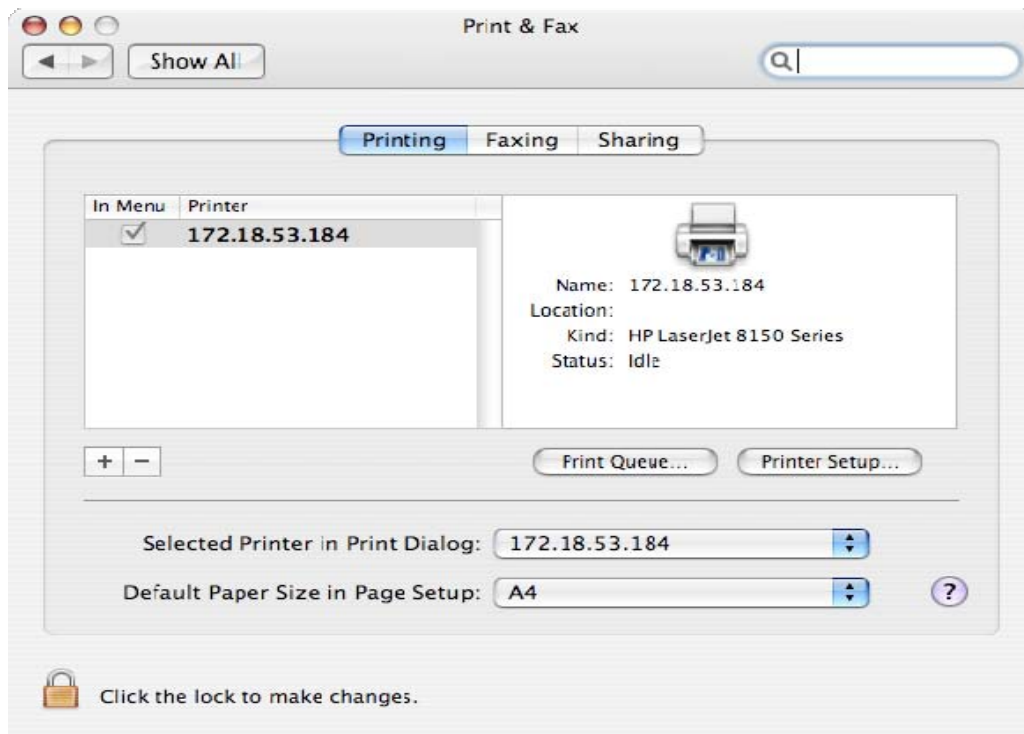
- 4) For protocol, select **LPD**
- 5) Enter in the IP address (Depending on your location, please fill in the address accordingly, see above for available IP addresses)
- 6) Type in the printer name at the box for “queue”.  
**\*\*Please check with the person in charge in the PC cluster for the printer names.**
- 7) Select the printer brand and model. \*\* Check this with the person in charge also.  
Click **“ADD”**



- 5) Click **Continue** if this window appears.



- 6) Close the window and try to print.



If printing fails, here are the some troubleshooting steps.

1. Ensure that all settings shown above are followed closely
2. Make sure you have your airport turned on
3. To be able to print to these printers you have to be on NUS network. If you are trying to print from McDonalds for example, it will not work.
4. Please check the print Queue to see if your document is there. Check also if the printer is out of paper or if there are paper Jam in the printer.
5. If printing fails, try to print to another printer.
6. If printing still fails, try to print on a Windows machine.
7. If printing is unsuccessful on Windows machine also, please let the person in charge at the PC cluster know.
8. If printing is possible on a windows machine, please contact NUS ITCARE at 6874 2080 for further assistance.