



NUSNET Join Domain Setup Guide

1. Introduction

This document shows you how to use the NUSNET Join Domain utility to join your computer to a NUS domain.

Staff computers are joined to the NUSSTF domain. Student computers are joined to the NUSSTU domain.

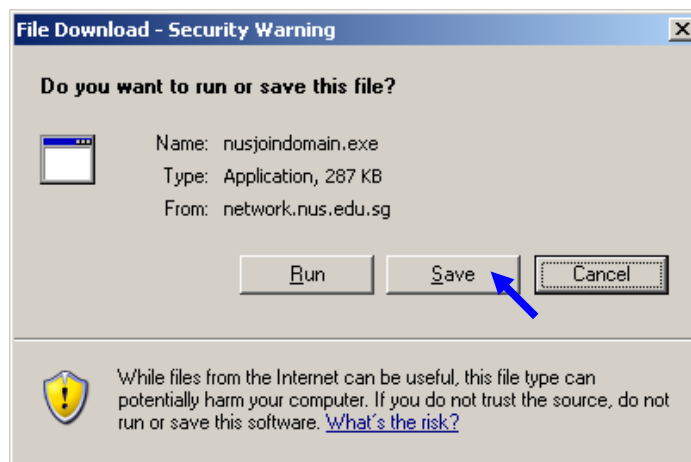
2. Joining Domain

The setup program will configure the following:

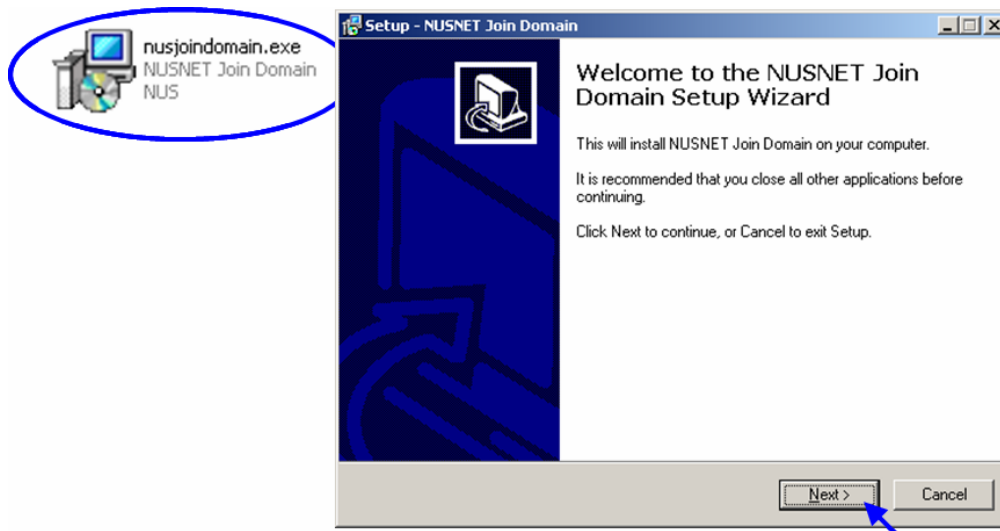
- Changing Computer Name
- Joining NUS domain

Note** Please ensure that your computer is connected to the NUS network.

Step 1 Download the file **nusjoindomain.exe** from <https://network.nus.edu.sg/starterkit/downloads/nus/nusjoindomain.exe>

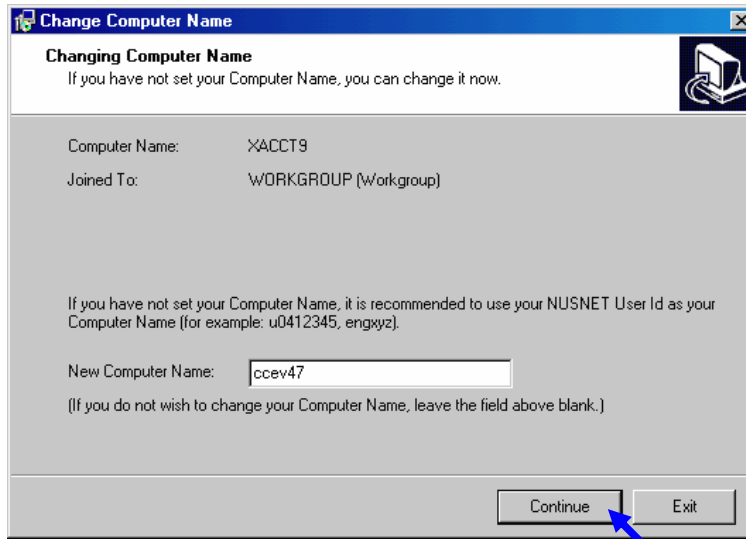


Step 2 Double click **nusjoindomain.exe** to launch the setup program. Click **Next** to start.



Step 3 If you wish to change your Computer Name, enter your new Computer Name and click **Continue**. The computer will restart for the changed to take effect.

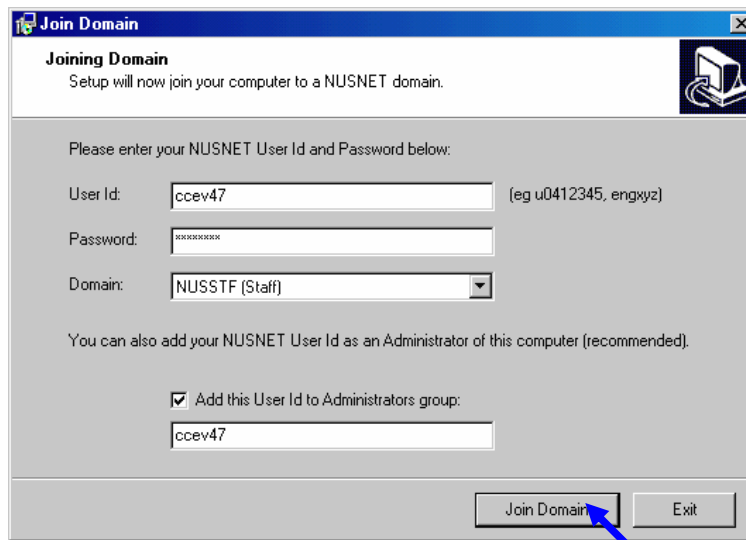
If you want to keep your present Computer Name, leave the box blank and click **Continue**.



Note Before you can join your computer to a domain, the Computer Name of your machine must be unique. You are strongly encouraged to use your NUSNET User Id as the Computer Name.

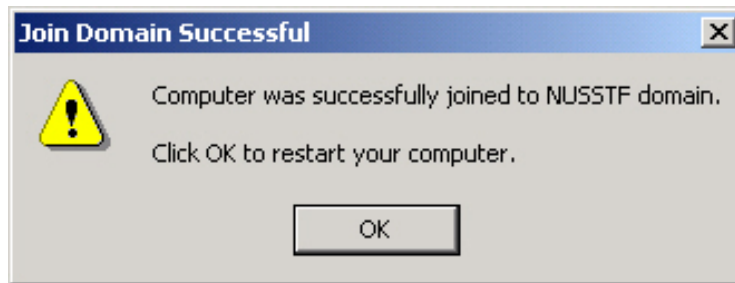
Step 4 Enter your NUSNET User Id, password and domain (NUSSTF for staff, NUSSTU for student).

By default, the utility will also automatically add your NUSNET User Id to the Administrators group of your computer.



Note Every staff and student is entitled to join 5 distinct computer names into their respective domain. You will not be able to join another computer to the domain if you have exceeded this limit.

Step 5 If successful, you would be prompted to restart the computer.



FAQ (Frequently Asked Question)

- Q1:** I get the following error after I click next when running the program:
WARNING: Computer is already joined to a domain. Your computer will be removed from your current domain if you continue.
- Ans:** The error indicates your computer is already joined to the domain. Please exit the program and call ITCare at 68742080 if you have problem logging in.
- Q2:** I get the following error after I click "Join Domain".
The specified domain either does not exist or could not be contacted.
- Ans:** The error indicates your computer cannot detect the NUS network. Make sure you are connected via lan cable or wireless on NUS campus when you run this program.
- Q3:** I get the following error after I change my computer name and restarted the computer.
A duplicate name exists on the network.
- Ans:** The error indicates your computer name is already in used by another computer currently online on the network. Please change the computer name to something unique and try again.
- Q4:** I get the following error after I click "Join Domain".
Access is denied.
- Ans:** The error indicates your computer name is already used by another computer. Please change the computer name to something unique and try again.
- Q5:** I get the following error after I click "Join Domain".
Your computer could not be joined to the domain. You have exceeded the maximum number of computer accounts
- Ans:** The error indicates your account has reached its maximum limits of 5 computer names. Please email NUS IT Care at ITCare@nus.edu.sg with your computer name and your userid to let us help you register the computer name on the domain.
- Q6:** I am having problems joining domain, where can I get help?
- Ans:** For further support, please email NUS IT Care at ITCare@nus.edu.sg.