

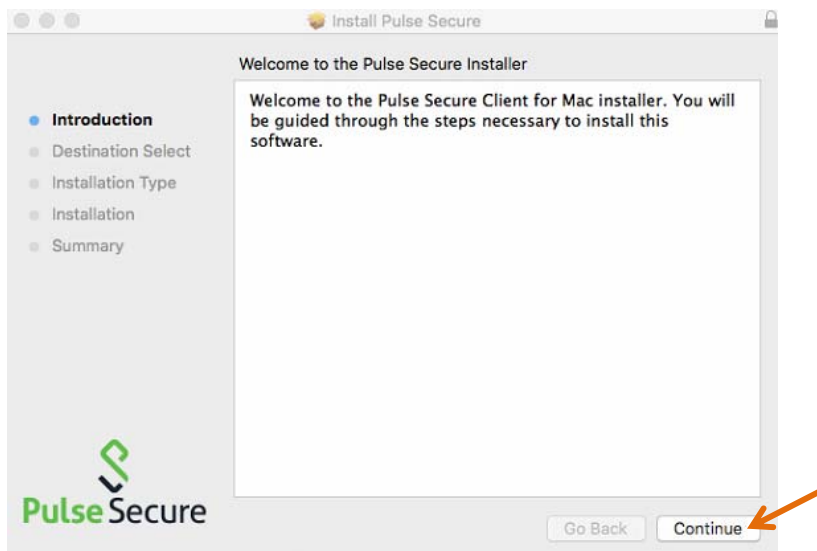
Installation and Usage of Pulse Secure Client

A. Installing the Pulse Secure client

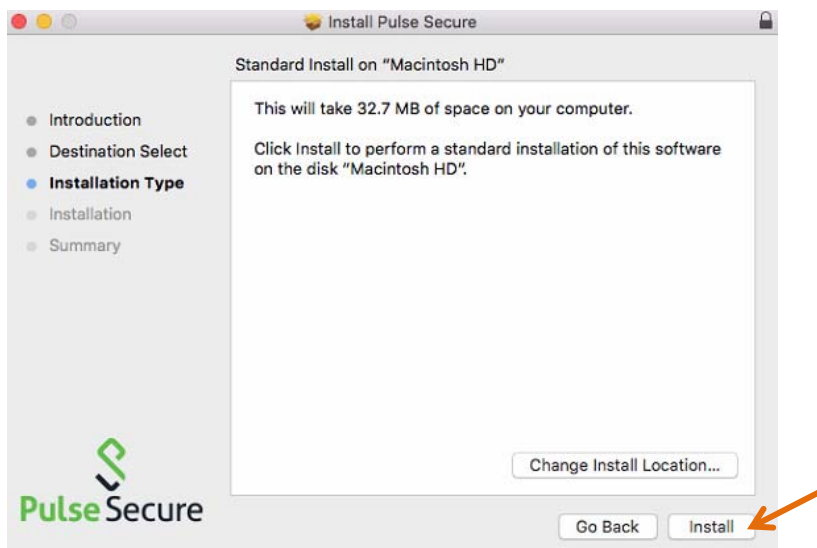
1. Double-click on the downloaded installer file to find “**JunosPulse.pkg**” - double-click on this to begin the installation.



2. Click **Continue**.

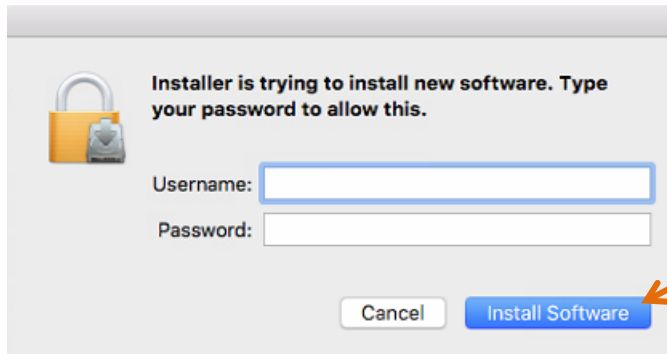


3. Click **Install**.

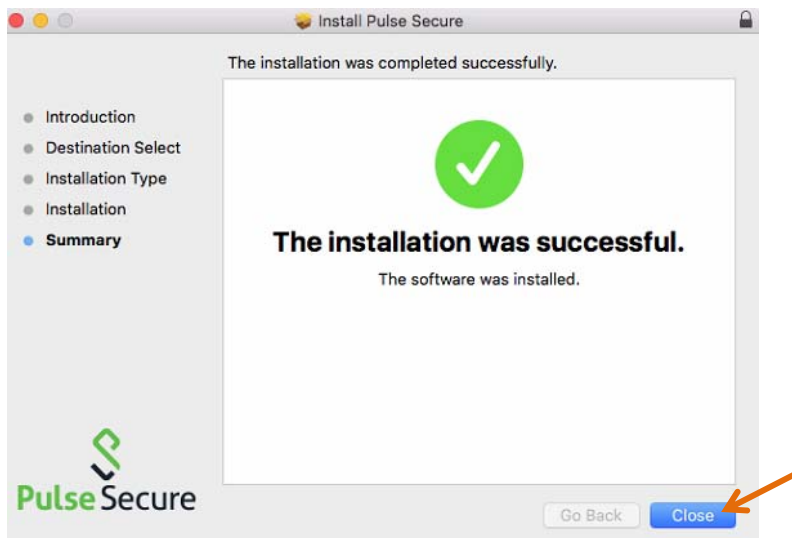


You may be prompted to login with your Mac OS username and password.

Then click "Install Software".



4. Click **Close**.



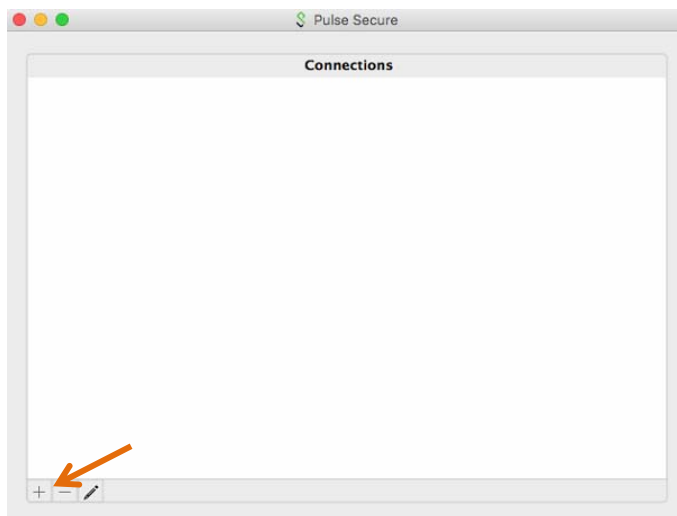
B. How to use Pulse Secure client to connect to NUS WebVPN

1. After installing Pulse Secure, you will find the following application “Junos Pulse” in your **Applications** folder.



Double-click the icon to open Pulse Secure client.

2. Click + in the window to add a new VPN profile.



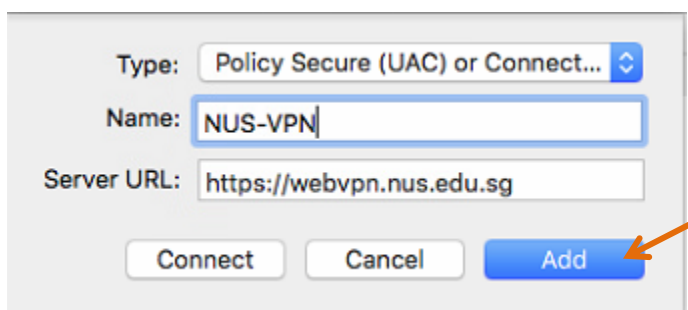
3. Select and enter the following.

Type: **Policy Secure (UAC) or Connect Secure (VPN)**

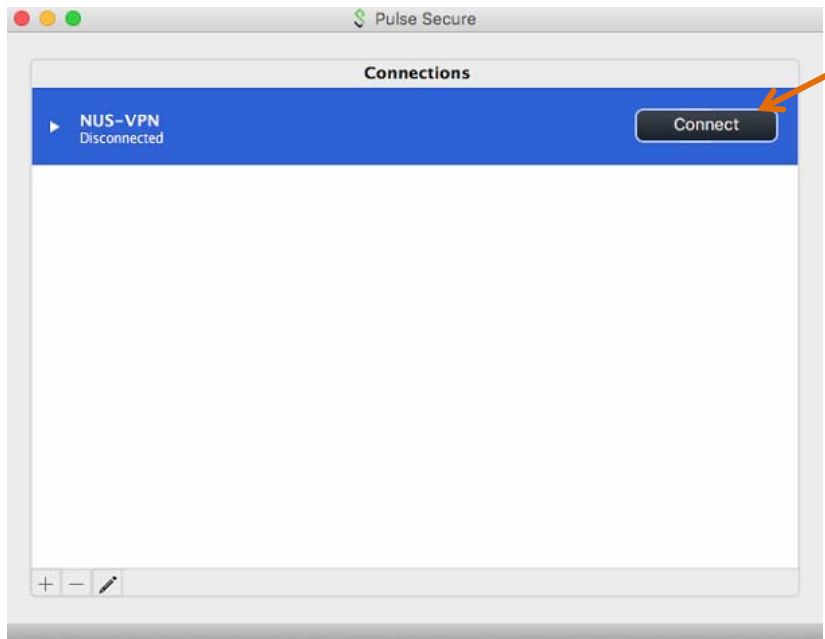
Name: (specify your preferred name)

Server URL: **https://webvpn.nus.edu.sg**

Click **Add**.

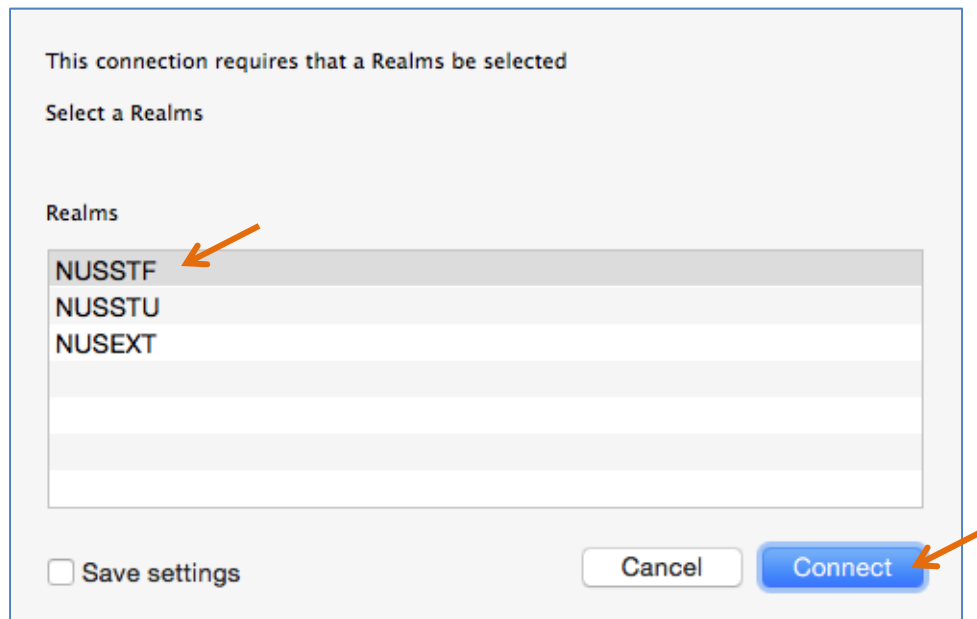


4. Once the profile is added, click **Connect**.



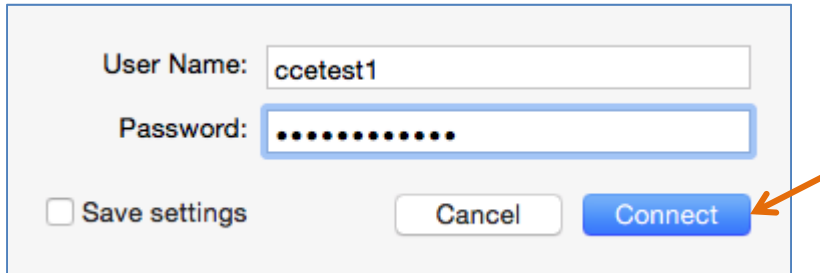
5. Select your domain (NUSSTF for staff; NUSSTU for students; NUSEXT for visitors) and click **Connect**.

You can tick "Save Settings" to remember this option.



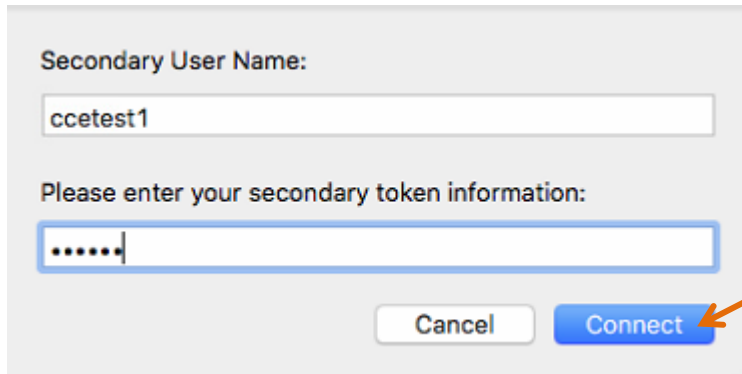
6. Enter your **NUSNET UserID** and **Password**. Click **Connect**.

Although not recommended, you can tick “Save settings” to save your user name and password.



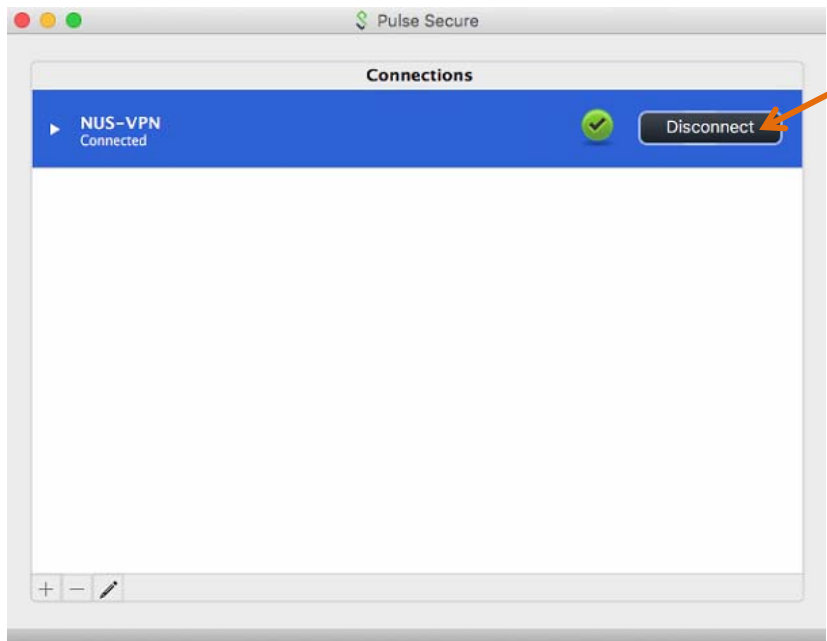
A screenshot of a login dialog box. It contains two text input fields: "User Name:" with the value "ccetest1" and "Password:" with a masked password of ten dots. Below the fields is a checkbox labeled "Save settings" which is unchecked. To the right of the checkbox are two buttons: "Cancel" and "Connect". An orange arrow points to the "Connect" button.

For staff (NUSSTF), there is an additional prompt for the 2FA security code from your VIP Access application. Enter the 6-digit security code for the “secondary token information” and click **Connect**.



A screenshot of a secondary token information dialog box. It has a text input field for "Secondary User Name:" containing "ccetest1". Below it is a section titled "Please enter your secondary token information:" with a text input field containing six dots. At the bottom are "Cancel" and "Connect" buttons. An orange arrow points to the "Connect" button.

7. The NUS WebVPN is now connected. You can click **Disconnect** to end the VPN session.

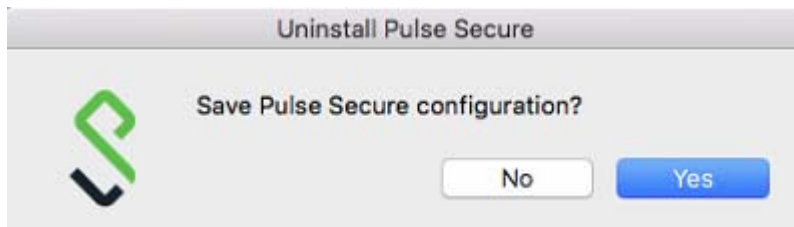


C. Uninstalling Pulse Secure Client (Optional)

1. If you want to uninstall the Pulse Secure Client, simply find **Junos Pulse** (look for the below icon) in your **Applications** folder and move it to **Trash**.



2. Choose to whether save the VPN profile which you have previously created.



3. Click **OK**.

